

# Reentry Resource Guide for Rockingham County



2024





#### PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

#### © 2024 by OurJourney Media

All rights reserved. No part of this publication may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written permission of the publisher, except in the case of brief quotations embodied in critical reviews and certain other noncommercial uses permitted by copyright law. For permission requests, contact info@ourjourney2gether.org.



# Resource Guide - Rockingham County

The service providers listed below are for Rockingham County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

Our Journey has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Rockingham County not listed. Please call 888-50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Rockingham County.

# **One-Stop Resource Centers**



#### **Recidivism Reduction Services** (RRS)

8340 NC Highway 87 Reidsville, NC 27320

336-634-5600 Ext. 212

https://www.ptrc.org/services/ criminal-justice/recidivism-reductionservices-rrs/rockingham-county-rrs

Call for Hours of Operation

RRS services include cognitive behavioral instruction (CBI), substance abuse treatment, case management and support services/community linkages to help with employment, education, health/nutrition, parenting, family counseling, and transportation

Call to set up an appointment. Ask for Nora Gann, Coordinator.

Assistance is free: some services provided by partner organizations may charge fees

## **United Way of Rockingham** County

1520 S Scales St. Reidsville, NC 27320

336-342-7768

https://uwrockingham.org/

Monday through Thursday: 8:00 AM

to 5:00 PM

Provides support to dozens of member agency programs in Rockingham County. In addition to calling the number provided for the Rockingham office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free: some services provided by partner organizations may charge fees

# **One-Stop Resource Centers**

## **Rockingham County Help for** Homeless, Inc.

110 N. Franklin St. Madison, NC 27025

336-548-9533

https://rchelpforhomeless.org

Monday through Friday: 9:00 AM to 5:00 PM

Provides support services and affordable housing to individuals and families in Rockingham County. Services provided include organizations may transitional and permanent housing to individuals who are homeless or at risk of becoming homeless, case management and support services, emergency assistance for rent, utilities, and medications, food assistance, and referrals to other services and organizations.

Assistance is free; some services provided by partner charge fees



#### **Go Further Connect**

https://gofurtherconnect.com/

#### Introducing a new way to get connected

Do you need a resource? Do you need a job? Do you need inspiration? Do you need to connect?



Visit www.GoFurtherConnect.com to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a jo.

Free



## **Recidivism Reduction Call** Center

https://rreps.net/recidivismreduction-hotline

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

# **One-Stop Resource Centers**

#### **North Carolina ePASS**

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

# **Food Resources**

#### **Cooperative Christian Ministry**

712 McConnell Ave. Eden, NC 27288

336-623-7214

https://sites.google.com/ ccmeden.org/home/food-pantry? authuser=0

Thursdays from 9:30 AM to Noon

Provides food assistance to those in need who live in Eden.
Residents of Eden can get food once every 30 days. You must bring an ID (prison ID not accepted), proof of residence and proof of income (your parole officer can help you with those last two items).
Located in the basement of Leaksville Moravian Church.

#### **Reidsville Outreach Center**

435 Southwest Market St. Reidsville, NC 27320

336-342-7770

https://reidsvilleoutreachcenter.org/

Office Hours:

Monday through Wednesday: 10:00

AM to 1:00 PM

Food Bank Hours:

Every other Thursday from 9:00 AM

to Noon

Provides Second Harvest Food Bank services to those in need of food. Proof of identification and residency required.

Free

## **Food Resources**

# The Salvation Army of Rockingham County

Reidsville Location: 704 Barnes St. Reidsville, NC 27320 336-349-4923 Provides food and/or clothing to Rockingham County and Stanly County residents in need.
They also offer emergency shelter to the unhoused.

Eden Location: 314 Morgan Rd. Eden, NC 27288 336-627-4177

https:// southernusa.salvationarmy.org/ rockingham/

Monday through Friday: 8:00 AM to

4:30 PM

Sunday: 9:30 AM to Noon

## Reidsville Soup Kitchen

121 Arlington St. Reidsville, NC 27320

336-349-5071

Find them on Facebook at Reidsville Soup Kitchen

Serves one hot meal everyday at 11:00 AM Monday through Sunday and also 5:00 PM on the second and fourth Sunday of each month Free

Free

# **Medical / Dental Resources**

# Rockingham County Health and Human Services

371 NC-65 Reidsville, NC 27320

336-342-8100

https:// www.rockinghamcountync.gov/ pview.aspx?id=21020&catid=26

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Also offers dental care. Will help with referrals to other health care providers in Rockingham County.

# **Medical / Dental Resources**

# Free Clinic of Rockingham County

Reidsville Location: 315 S. Main St. Reidsville, NC 27320

Eden Location: 520 S. Van Buren Rd. Eden, NC 27288

Madison Location: 401-A W. Decatur St. Madison, NC 27025

336-349-3220

https://freeclinicrc.org/

Monday through Thursday: 8:00 AM to 4:00 PM (Closed from Noon to 1:00 PM for lunch)

It is the mission of the Free Clinic of Rockingham County to recognize the right of low income, uninsured citizens of Rockingham County to have access to health care that compassionately meets their basic medical and pharmacy needs. Walk-ins are NOT accepted; you must call for an appointment.

Free to those who qualify

#### **James Austin Health Center**

207 E Meadow Rd, #6 Eden, NC 27288

336-864-2795

https://compassionhealthcare.org/james-austin-health-center/

Monday, Wednesday and Thursday: 8:00 AM to 5:00 PM Tuesday: 8:00 AM to 7:00 PM

Friday: 8:00 AM to Noon

Provides comprehensive primary health care to those in Rockingham County and surrounding areas.

Fees are based on a sliding scale based on income

# **Medical / Dental Resources**



#### **NC MedAssist**

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 888-50-REENTRY to learn more.



#### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

#### Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 888-50-REENTRY to learn more or call Parks Insurance and speak to a representative.

# **Mental Health & Substance Abuse Resources**

# Daymark Recovery Services - Rockingham Center

355 County Home Rd. Reidsville, NC 27320

336-342-8316 866-275-9552 (24 Hr. Crisis Hotline)

https://www.daymarkrecovery.org/locations/rockingham-county

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income

#### **James Austin Health Center**

207 E Meadow Rd, #6 Eden, NC 27288

336-864-2795

https://compassionhealthcare.org/james-austin-health-center/

Monday, Wednesday and Thursday: 8:00 AM to 5:00 PM Tuesday: 8:00 AM to 7:00 PM

Friday: 8:00 AM to Noon

Provides comprehensive behavioral health care to those in Rockingham County and surrounding areas.

They offer assistance with:

- Common mental health diagnoses such as Anxiety, Depression, ADD/ADHD, Bipolar, and PTSD
- Substance Abuse Evaluations and Counseling
- NARCAN/Naloxone Distribution

Fees are based on a sliding scale based on income



#### **Mental Health America**

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/screening-tools/

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

# **Job Training / Job Placement Resources**



# NC Works Career Center - Rockingham County

8340 NC Highway 87 Reidsville, NC 27320

336-634-5600

https://www.ncworks.gov/

Monday through Thursday: 8:30 AM to 5:00 PM

(Closed for lunch from Noon to 1:30

ÌΜ)

Friday: 8:30 AM to Noon

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

#### **Vocational Rehabilitation**

151 Justice Center Dr. Reidsville, NC 27320

336-520-6240

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



#### **Blow Molded Solutions**

225 Commerce Lane Mayodan, NC 27027

336-949-4107

https://blowmoldedsolutions.com/

Monday through Friday: 8:00 AM to 5:00 PM

Blow Molded Solutions is a manufacturing facility of different types of plastic parts. Machine Operator positions are available. No experience necessary. They are open to second chance opportunities. Once hired they offer full benefits. Open website, click "apply for jobs" on the home page.

Free

# **Job Training / Job Placement Resources**

#### **Hire Dynamics**

131 Commerce Dr., Suite L Mayodan, NC 27027

336-427-9041

https://hiredynamics.com/locations/madison-nc/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Requires two IDs (one can be

your prison ID)

Free

## **Financial Resources**



#### **Operation HOPE**

336-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

# **Transportation Resources**

# Rockingham County Skat Transit

Main Office: 105 Lawsonville Ave. Reidsville, NC 27320

336-347-2287

http://www.rideskat.org/

Office Hours:

Monday through Friday: 8:00 to 5:00

РМ

Skat transit provides public transportation for residents and visitors of Rockingham County. Bus routes and schedules are available in Eden, Reidsville, Wentworth, and Western Rockingham. Please visit the website for more route schedules

and other information.

One-way fare is \$1.00; unlimited ride pass (one month) is \$35.00.

# **Clothing Resources**

#### **Goodwill Thrift Store**

Reidsville Location: 1551 Freeway Dr. Reidsville, NC 27320 336-637-1005

Find them on Facebook at Triad Goodwill (1551 Freeway Drive, Reidsville, NC 27320)

Monday through Saturday: 9:00 AM

to 8:00 PM

Sunday: 1:00 to 6:00 PM

Eden Location: 303 E. Arbor Lane Eden, NC 27288 336-623-5600

https://www.triadgoodwill.org/

Monday through Saturday: 10:00 AM

to 8:00 PM

Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition. Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

# **Clothing Resources**

# The Salvation Army Family Store of Reidsville

533 S Scales St. Reidsville, NC 27320

336-349-1814

Find them on Facebook at The Salvation Army Family Store of Reidsville

Monday through Saturday: 10:00 AM

to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition.

Price varies by item.
They may provide you with a clothing voucher if you let them know that you've recently been released from prison.

# LOTS of Treasures Thrift Shoppe

411 S. 2nd Ave. Mayodan, NC 27027

336-523-0541

Find them on Facebook at LOT 2540 Salvage Store

Wednesday through Friday: 11:30

AM to 5:00 PM

Saturday: 10:00 AM to 5:00 PM

If you need gently used items of clothing for the entire family, housewares, linens, nursery items, toys and more, then check out LOTs of Treasures. Also offering architectural salvage, crafts, antiques, and more at their Salvage Store. Ask about participating in their Learn to Earn Program to earn points to use towards purchases in the store.

Price varies by item.

#### **Directory for Rockingham County Agencies:**

Rockingham County Probation Department	170 Highway 65 Reidsville, NC 27320	336-634-6000
Rockingham County DMV (Main location)	111 Wilson Way Rd. Reidsville, NC 27320	336-634-5608
Rockingham County Dpt. of Social Services	411 NC-65 Wentworth, NC 27375	336-342-1394

#### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): <a href="https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program">www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</a>

LIEAP (Low Income Energy Assistance): <a href="https://www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap">www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap</a>

TANF (Temporary Assistance for Needy Families): <a href="https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance">www.ncdhhs.gov/divisions/social-services/work-first-family-assistance</a>

#### Other Organizations that Offer Assistance:

NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!**: 336-856-2570 or online at <a href="https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/">https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/</a>

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <a href="https://www.felonyrecordhub.com">www.felonyrecordhub.com</a>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Johnston County (for all military veterans): 336-349-8449 or online at <a href="https://www.rockinghamcountync.gov">https://www.rockinghamcountync.gov</a>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney Essential Services program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 336-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney PO Box 2862 Rocky Mount, NC 27802 888-50-REENTRY