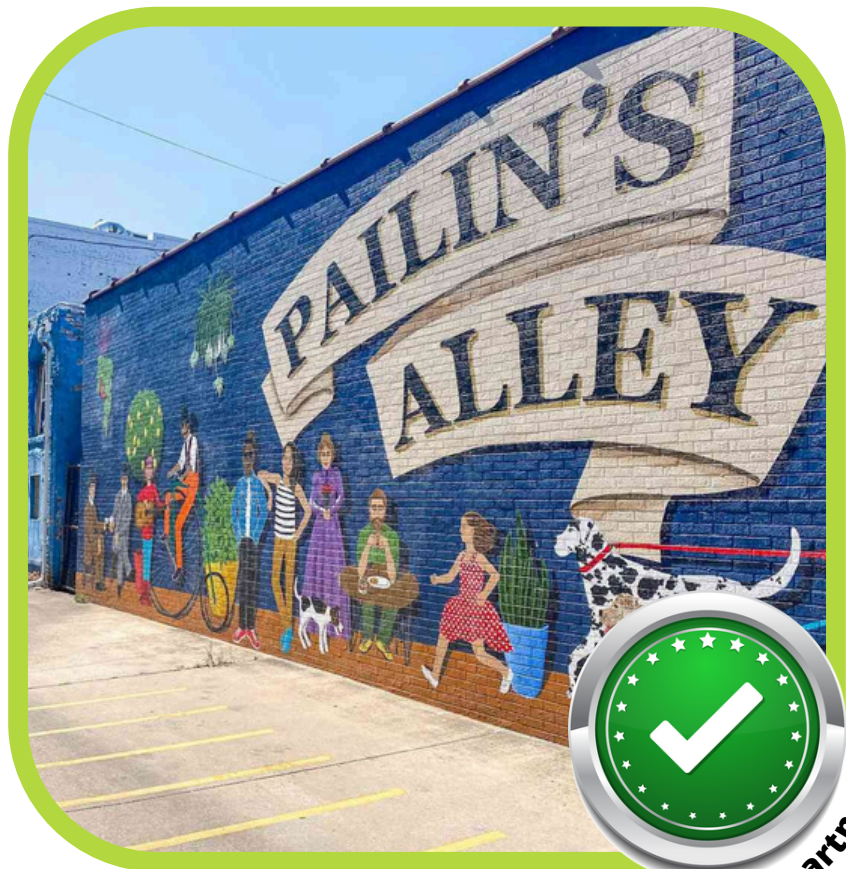




# Reentry Resource Guide for Pasquotank County



**2024**




## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is courtesy of [www.southernliving.com](http://www.southernliving.com)



## Resource Guide - Pasquotank County

The service providers listed below are for Pasquotank County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Pasquotank County not listed. Please call (888) 50-REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Pasquotank County.

### One-Stop Resource Centers

#### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

## One-Stop Resource Centers

### The Salvation Army of the Albemarle Region

602 N. Hughes Blvd.  
Elizabeth City, NC 27909

252-338-4120

<https://southernusa.salvationarmy.org/albemarle/>

Monday through Thursday: 9:00 AM to 4:00 PM (Closed for lunch from Noon to 1:00 PM.)

Friday: 9:00 AM to Noon

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing. See **Clothing Resources** for information about their thrift store.

Assistance is free; some services provided by partner organizations may charge fees



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com) to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### Albemarle Area United Way

1413 Parkview Dr.  
Elizabeth City, NC 27909

252-333-1510

<https://www.aaunitedway.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Pasquotank County. In addition to calling the number provided for the Pasquotank County office, you can get 24-hour assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### Food Bank of the Albemarle

109 Tidewater Way  
Elizabeth City, NC 27909

252-335-4035

<https://afoodbank.org/>

Tuesday: 9:00 AM to 11:45 AM  
Wednesday: 5:00 PM to 7:00 PM  
Thursday: 4:00 PM to 6:00 PM

Provides food to those in need in Pasquotank County.

Free

## Medical / Dental Resources

### Pasquotank County Health Department

711 Roanoke Ave.  
Elizabeth City, NC 27909

252-338-4400

<https://www.arhs-nc.org/contact>

Monday through Friday: 8:00 AM to 5:00 PM  
Also open every Thursday evening from 5:00 PM to 7:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Pasquotank County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurances.

## Medical / Dental Resources

### Community Care Clinic

918 Greenleaf St.  
Elizabeth City, NC 27909

252-384-4733

<https://doctor.webmd.com/practice/community-care-clinic-b98e7363-737c-e211-a5a4-001f29e3eb44>

Mondays through Thursday: 8:30 AM to 4:00 PM  
Friday: 8:30 AM to Noon

Provides primary health care to anyone in Pasquotank County, regardless of their ability to pay. Services include: checkups, treatment, pregnancy care (where applicable), immunizations and child care (where applicable), prescription medicine and mental and substance abuse where applicable

All programs fees are based on income and for patients without insurance.



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.**

## Medical / Dental Resources



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources

### PORT Health

102 Medical Dr.  
Elizabeth City, NC 27909

252-335-0803  
866-488-7678 (Crisis Line)

<https://www.porthhealth.org/treatment/adult-services/alcohol-substance-usetreatment/medication-assisted-therapy>

Monday through Friday: 8:00 AM to 5:00 PM

The PORT Health Methadone Clinic believes that Medication Assisted Therapy (MAT) is most effective when it is administered in conjunction with comprehensive therapeutic services. The combination of these two treatments creates better outcomes for the patient, such as increased independence and greater integration back into their family and the community. They also offer various forms of mental health therapy.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

### Albemarle Counseling Group

1129 Horseshoe Rd.  
Elizabeth City, NC 27909

252-335-2018

<https://albemarlecounselinggroup.com/>

Mondays through Friday: 8:00 AM to 5:00 PM

Offers programs for adults that are facing depression, anxiety or other mental health concerns.

Accepts Medicare, Medicaid and most insurance.



## Mental Health & Substance Abuse Resources

### Center for Emotional Health

905 Halstead Blvd., Unit 7  
Elizabeth City, NC 27909

252-318-7552

<https://www.cehcharlotte.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Provides treatment and support for mental health issues, including:

- Out-patient Therapy
- Medication Management
- Veterans Support Services
- Trans-Cranial Magnetic Stimulation (TMS)
- Tele-Psychiatry

Accepts Medicare, Medicaid and most insurance. They also offer sliding scale rates for those who qualify.



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

## Job Training / Job Placement Resources



### NCWorks Career Center

111 Jordan Plaza  
Elizabeth City, NC 27909

252-621-6350

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM to 4:00 PM

Friday: 8:30 AM to 2:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free



## Job Training / Job Placement Resources

### **Vocational Rehabilitation Center**

401 South Griffin St, Suite 100  
Elizabeth City, 27909

252-621-6160

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

### **Coastal Staffing - Elizabeth City**

1601 N Road St., Suite C  
Elizabeth City, NC 27909

252-338-9133

<https://coastalstaffingservice.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers temporary to permanent job placement from clerical to construction jobs. Must consent to a background check. Drug screening may be required. Call for an appointment or apply online. No walk ins.

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Inter-County Public Transportation Authority (ICPTA)

*Office:*

110 Kitty Hawk Dri.  
Elizabeth City, NC 27909

252-338-4480

<https://icpta.net/>

*Office Hours:*

Monday through Friday: 6:00 AM to 5:00 PM

*Same Day Service Hours:*

Monday through Friday: 8:00 AM to 4:00 PM

*Scheduled Van Service Hours:*

Monday through Friday: 4:30 AM to 7:30 PM

Provides transportation services to Pasquotank County residents. They offer the following:

- Same Day Service in Elizabeth City. Riders can now request a ride from their smartphone to and from anywhere within the zone. ICPTA Same Day Service only operates within the city limits of Elizabeth City.
- Scheduled Van Transportation throughout Pasquotank County. They will pick you up and bring you back. Must schedule pickup at least 48 hours before your trip.

All rides are currently free

## Clothing Resources

### **Goodwill Industries Thrift Store**

502 W Ehringhaus St.  
Elizabeth City, NC 27909  
252-562-6610

<https://www.gienc.org/>

Monday through Saturday: 10:00 AM  
to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### **The Salvation Army Family Store**

602 N. Hughes Blvd.  
Elizabeth City, NC 27909  
252-338-8741

<https://southernusa.salvationarmy.org/albemarle/>

Monday through Saturday: 10:00 AM  
to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item

### **CHKD Thrift Store**

1511 W. Ehringhaus Street  
Elizabeth City, NC 27909  
252-335-5437

<https://www.chkd.org/support-us/thrift-stores/>

Monday through Saturday: 9:00 AM  
to 7:00 PM  
Sunday: Noon to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They have Discount Days where everything is discounted for designated shoppers.

Prices vary depending on item

### Directory for Pasquotank County Agencies:

Pasquotank County Probation Department	1305 McPherson St. Elizabeth City, NC 27909	252-331-4806
Pasquotank County DMV	1164 Hwy 17 Elizabeth City, NC 27909	252-331-4776
Pasquotank County Dpt. of Social Services	709 Roanoke Av. Elizabeth City, NC 27909	252-338-2126

### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

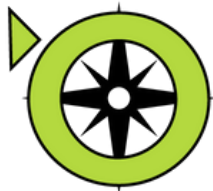
Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Pasquotank County (for all military veterans): 252-331-4741

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).





**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**  
**(888) 50-REENTRY**