



Reentry Resource Guide for Transylvania County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is courtesy of Brian Scott



Reentry Resource Guide - Transylvania County

The service providers listed below are for Transylvania County. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Transylvania County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Transylvania County.

One-Stop Resource Centers



Transylvania-Henderson Reentry Connect (THReCon)

828-577-7427

Monday through Friday: 8:00 AM to 5:00 PM

THReCon provides direct assistance or referrals to people returning from prison in many areas, including transportation, job training, transitional housing, education, and mental health/substance abuse.

Also helps people file for food stamps and other government assistance.

You must call to make an appointment. Ask for Becky Harris.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

United Way of Rutherford Reentry Team

668 Withrow Road
Forest City, NC 28043

980-295-9094

<https://unitedwayofrutherford.org/>

Monday through Friday: 8:30 AM to 5:00 PM

Provides support to dozens of member agency programs in Rutherford and Transylvania County specifically for people returning from prison. In addition to calling the number provided you can get assistance by calling the United Way hotline by dialing 211.

Call to schedule an appointment.
Always get permission from your Parole Officer before leaving Transylvania County.

Assistance is free; some services provided by partner organizations may charge fees

Blue Ridge Health Street Outreach

29 W. French Broad St., Unit 203
Brevard, NC 28712

828-696-8263

<https://www.brchs.com/street-outreach/>

Monday through Friday: 8:00 AM to 5:00 PM

Blue Ridge Health Street Outreach offers caring, one-on-one support to members of the unsheltered population, runaways, and other street youth, while also linking them to community partners such as Thrive and Vaya, who assist with housing needs. They can also help you with transportation, food and clothing and they offer Harm Reduction services to those who use drugs. Call to make an appointment or fill out the intake form on their website.

Free

Hendersonville Rescue Mission

639 Maple St, Hendersonville, NC 28792

828-697-1354

<https://www.hendersonvillerescuemission.org/>

Open 24/7

Provides the following services to those in need:

- Three meals a day
- Emergency shelter
- Long-term housing readiness instruction
- Employment assistance
- Budgeting instruction
- Referrals for medical and mental health needs

Walk-ins accepted.

Always get permission from your Parole Officer before leaving Transylvania County.

Free

One-Stop Resource Centers

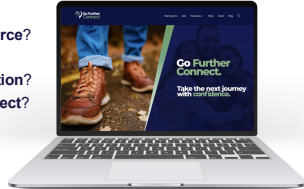


Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers



Catholic Charities Diocese of Charlotte (Western Region Office)

50 Orange St.
Asheville, NC 28801

828-820-5147

<https://ccdoc.org/>

Office Hours:

Monday through Thursday: 9:30 AM to 4:00 PM

They offer a variety of services to help those returning after incarceration, including:

- Case Management- Assistance with resources to transition to stability
- Counseling- Licensed clinical counseling (virtual/Spanish counseling available, sliding fee scale)
- Direct Assistance- financial requests for assistance
- Immigration Services- please contact Anggie Fernandez alfernandez@ccdoc.org 704-370-3219

They're located in Asheville but provide assistance to residents of Transylvania who call.

Always get permission from your Parole Officer before leaving Transylvania County.

Counseling services are offered on a sliding scale, meaning it is based on what you can afford. All other services are provided free of charge.

The Sharing House

164 Duckworth Ave.
Brevard, NC 28712

828-884-2866

<https://www.sharinghouse.org/>

Monday, Wednesday, Thursday and Friday: 9:00 AM to Noon and 1:00 PM to 4:00 PM

Tuesday: 9:00 AM to Noon and 1:00 PM to 6:00 PM

Assists residents of Transylvania County with programs that create lasting solutions to hunger and poverty. They provide essential services in a trauma-informed environment, including food and fresh produce, gently-used clothing, rent and utility assistance, household goods, and camping equipment. They also offer hot showers, a safe space for sharing stories of struggle, and a refuge of belonging.

They can provide referrals for jobs, housing and transportation.

Free

Food Resources

Bread of Life

238 S Caldwell St.
Brevard, NC 28712

828-877-3577

<https://www.breadoflifetc.org/>

Monday through Friday: 9:00 AM to
2:00 PM

Provides free healthy, well-balanced meals, fresh produce and essential pantry staples to everyone who walks through their doors, no questions asked.

The Bread of Life works with many partners including local farms, grocery stores, bakeries, and restaurants to provide fresh, hot, nutritious meals to those who need one.

In addition, they give out fresh produce, canned goods, and other nonperishable items.

They can also offer referrals to other local organizations to help you obtain food stamps, legal assistance, emotional and conflict-resolution issues, and medical assistance.

Assistance is free; some services provided by partner organizations may charge fees

Salvation Army of Transylvania County

126 N. Caldwell St.
Brevard, NC 28712

828-862-6518

<https://southernusa.salvationarmy.org/henderson-polk-transylvania/>

Monday through Friday: 9:00 AM to
3:00 PM and 4:00 PM to 5:00 PM

Offers a food pantry to those in need in Transylvania County. They may be able to help you in other ways, such as with emergency rent and utilities financial assistance and clothing.

Free

Food Resources

First Baptist Church His Hope Food Ministry

94 Gaston St.
Brevard, NC 28712

828-553-8251

<https://fbcbrevard.org/missions>

Weekly Hot Meal:
Wednesdays beginning at 5:30 PM
Food Pantry:
First Thursday of every month: 8:30 AM to 4:30 PM

Provides sit-down hot meals once a week to anyone in the community, with an option worship service to follow. They also operate a Food Pantry once a week. No ID required. Free

Medical and Dental Resources

Blue Ridge Health

29 W. French Broad St., Suite 203
Brevard, NC 28712

828-883-5550

<https://www.brchs.com/locations/blue-ridge-health-transylvania/>

Medical Clinic:
Monday, Thursday, Friday: 8:00 AM to 5:00 PM
Tuesday, Wednesday: 8:00 AM to 8:00 PM

Dental Clinic:
Monday through Thursday: 8:00 AM to 5:00 PM

Provides comprehensive and compassionate healthcare, including medical and dental. They may also be able to help you with your prescription medication. Blue Ridge Health believes that everyone has the right to quality healthcare, no matter what their insurance or income status is.

Fee based on a sliding scale (what you can afford). No one is turned away for lack of insurance or ability to pay.

Medical and Dental Resources

Transylvania County Public Health

106 E Morgan St., Suite 105
Brevard, NC 28712

828-884-3135

<https://transylvaniahealth.org/>

Monday through Thursday: 8:30 AM to Noon and 1:00 PM to 5:00 PM
Friday: 8:30 AM to 5:00 PM (last appointment at 4:30 PM)

Provides immunizations, Covid tests, screening for health concerns, programs for good nutrition, and more for residents of Transylvania County.

Free

Sisters of Mercy Urgent Care

22 Trust Lane,
Brevard, NC 28712

828-883-2600

<https://mercyurgentcare.org/>

Monday through Sunday: 9:00 AM to 5:00 PM

Provides treatment for nonlife-threatening injuries and illnesses, including colds, ear infections, the flu, broken bones, sprains, mild asthma, urinary tract infections, sports physicals and more.

Fee based on a sliding scale (what you can afford)



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Medical and Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources



Buncombe County Syringe Exchange Program

40 Coxe Ave.
Asheville, NC 28801

828-250-5086 (Office)
828-767-1720 (Mitch Albers)

<https://nasen.org/sep/buncombe-county-health-and-human-services-syringe-services-program>

Hours of Operation vary depending on service needed. Call for more information.

Provides the following services to those who use drugs in Buncombe County and surrounding areas:

- Community Trainings/Education
- Hepatitis testing/Education
- HIV testing/Education
- Naloxone Distribution/Overdose Ed.
- Safe Sex Items
- STI Testing & Treatment
- Syringe Services

Always get permission from your Parole Officer before leaving Transylvania County.

Free



Mental Health America

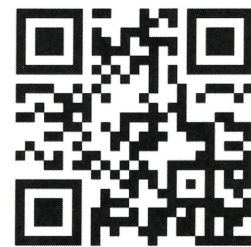
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources

First Contact Addiction Ministries

106 Chadwick Ave.
Hendersonville, NC 28792

828-435-2180

<https://firstcontactwnc.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides free support services for addiction & recovery in Western North Carolina.

Always get permission from your Parole Officer before leaving Transylvania County.

Assistance is free; some services provided by partner organizations may charge fees

Back on Track

1900 Spartanburg Hwy
Hendersonville, NC 28792

828-595-9091

<https://www.backontrackaddictionministries.com/>

Tuesday through Saturday: 9:00 AM to 5:00 PM

Provides no cost care, education and religious guidance to those suffering from drug use related issues, their families and to the homeless of the community. They also provide the following to those who want to overcome their use of drugs:

- Food
- Personal hygiene products
- Clothing (see **Clothing Resources**)
- Help with transportation to detox and rehab programs
- Help finding transitional housing

Always get permission from your Parole Officer before leaving Transylvania County.

Free



Love and Respect Community for Recovery and Wellness

120 Chadwick Square Court, Suite D
Hendersonville, NC 28739.

828-595-2202

<https://www.loveandrespectcommunityforrecoveryandwellness.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides peer support assistance to any person seeking recovery from substance use, mental health struggles, and/or reentering society after incarceration.

Always get permission from your Parole Officer before leaving Transylvania County.

Free

Job Training / Job Placement Resources

Vocational Rehabilitation

106 E Morgan St., Suite 203
Brevard, NC 28712

828-883-2190

<https://www.ncdhhs.gov/eipd>

Monday through Friday: 8:00 AM to
5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



NCWorks Career Center - Brevard

45 Oak Park Dr.
Brevard, NC 28712

828-883-2550

<https://www.blueridge.edu/programs-courses/career-development/ncworks-career-center/>

Monday through Thursday: 7:30 AM
to 5:30 PM
Closed Fridays

Provides job seekers with career information, guidance, and access to education or training, which can lead to sustainable income and meaningful employment. Offers a computer access room.

Free

Labor Finders

1800 Asheville Hwy
Hendersonville, NC 28791

828-513-5084

<https://www.laborfinders.com/locations/nc/hendersonville/37-80/>

Monday through Friday: 6:00 AM to
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. They recommend that you call first to set up a time to come in and fill out their application and talk with someone.

Free

Always get permission from your Parole Officer before leaving Transylvania County.

Financial Resources



Operation HOPE

704-680-3163 or
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Transylvania in Motion

Main Office:

98 E. Morgan St., Suite 270
Brevard, NC 28712

828-884-3203

<https://www.transylvaniacounty.org/departments/transportation>

Office Hours:

Monday through Friday: 8:30 AM to
5:00 PM

Demand Response Service:

Monday through Friday: 8:30 AM to
5:30 PM

Fixed Route Service:

Monday through Sunday: From 6:30
AM to 4:25 PM depending on route

Transylvania In Motion is the public transportation system for Transylvania County. They provide transportation to all citizens, including the elderly and disabled population. Their services include:

- Demand Response Service, where vans come to your house to pick you up and take you to go shopping, appointments, and other destinations within Transylvania County. You must call by 10:00 AM one day before your trip to schedule a pick-up.
- Fixed Route Service that allows you to hop on the van and get around Brevard and Rosman to specified stops.

Visit their website for more information about Fixed Route stops and discounts for certain citizens.

Ride fare is \$1.00 each time you board the transport vehicle. You must have exact change.

Monthly Fixed Route Service passes are available for \$30.00 for unlimited trips or \$15 for a book of 20 rides.

Clothing Resources

Goodwill Store and Donation Center

1266 Asheville Hwy
Brevard, NC 28717

336-355-4902

<https://www.goodwillnwc.org/locations/goodwill-store-brevard/>

Monday through Saturday: 10:00 AM to 8:00 PM
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

SAFE's Attic

370 S. Broad St.
Brevard, NC 28712

828-884-2615

<https://www.safetransylvania.org/stores/>

Tuesday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. They sell clothing, shoes, electronics, books and games, kitchenware, home goods and much more.

All proceeds go to support SAFE, which provides assistance to victims of domestic abuse.

Prices vary by item

Back on Track Thrift Store

1900 Spartanburg Hwy
Hendersonville, NC 28792

828-595-9091

<https://www.backontrackaddictionministries.com/>

Tuesday through Saturday: 9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. They sell clothing, shoes, electronics, books and games, kitchenware, home goods and much more.

All proceeds go to support Back on Track, which provides assistance to people who want help overcoming drug use.

Prices vary by item

Directory for Transylvania County Agencies:

Transylvania County Probation Department	522 S Caldwell St. Brevard, NC 28712	828-884-3240
Transylvania County DMV	50 Commerce St., Suite 4 Brevard, NC 28712	828-883-2070
Transylvania County Dpt. of Social Services	106 E Morgan St. Brevard, NC 28712	828-884-3174

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at <https://988lifeline.org/>.

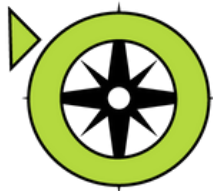
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Transylvania County (for all military veterans): 828-884-3276 or online at <https://www.transylvaniacounty.org/departments/veterans-services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY