



Reentry Resource Guide for Johnston County



2024



now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of Brian Scott



Resource Guide - Johnston County

The service providers listed below are for Johnston County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Johnston County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Johnston County.

One-Stop Resource Centers



**North Carolina Second Chance
Community Development
Corporation**

919-242-4749

<https://www.nc2ndchancecdc.org/>

Monday through Friday: 9:00 AM to
5:00 PM

North Carolina Second Chance Community Development Corporation is a non-profit organization that helps citizens released from incarceration and their families achieve a successful re-entry back into society. They provide reentry services, connections, and restorative resources for participants both inside and outside of prison. They also offer harm reduction services to those who use drugs. You may be asked to leave a message. If so, someone will call you back.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Smithfield Rescue Mission

523 Glenn St.
Smithfield, NC 27577

919-934-9257

<https://smithfieldrescue.org/>

Monday through Friday: 9:00 AM to 1:00 PM

The New Life Program at the Smithfield Rescue Mission is a Christ-centered and balanced approach to care for men in need who are experiencing homelessness. This program is designed to give men a time and place to break the cycle of homelessness, and the causes of homelessness within a healthy environment. Case management, medical assistance, spiritual care, employment preparation, and other services and opportunities are offered on an individual basis. They also have a men's overnight facility that provides a safe and caring place for men in need of short-term limited-time shelter, while they decide what next steps to take. The overnight shelter offers meals, personal care items, and other basic services to assist with needs. To help ensure the safety of everyone, a complete screening is needed for entry.

Assistance is free for those who qualify



Community Success Initiative (CSI)

1830-B Tillery Place
Raleigh, NC 27604

919-754-5332

<https://www.communitysuccess.org/contact-us/>

Monday through Friday: 8:30 AM to 5:00 PM

CSI provides access and links those returning from prison to direct services, such as education, medical attention, housing, and employment. Located in the NCWorks building in Wake County, but they will also help returning citizens in Johnston County.

Always contact your parole officer before traveling outside of Johnston County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

United Way of the Greater Triangle

800 Park Offices Dr., Suite 204
Durham, NC 27709

919-460-8687

<https://www.unitedwaytriangle.org>

Monday through Friday: 9:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Wake County. In addition to calling the number provided for the Wake office, you can get assistance by calling the United Way hotline by dialing 211. The address provided is for the Durham County location, but if you call the number provided they can direct you to service providers throughout Johnston County.

Assistance is free; some services provided by partner organizations may charge fees



Alliance of Disability Advocates (ADA)

3725 National Drive, Suite 105,
Raleigh, NC 27610

919-833-1117

<https://adanc.org/>

Monday through Friday: 9:00 AM to 5:00 PM

Provides pre- and post-release services, assisted by the creation of an individualized reentry plan to anyone who self-identifies with a disability issue. These services may include housing assistance, education, independent living skills instruction, applying for Medicaid and social services, connecting individuals to mental health and substance abuse resources, employment assistance, family counseling and much more. They do not require an ID. Located in Raleigh but provides services to Johnston County.

Assistance is free to those who qualify; some services provided by partner organizations may charge fees. To qualify, you simply need to self-identify as having a disability, which can include mental, physical, visual, hearing, substance abuse or other disability.



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

One-Stop Resource Centers



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Salvation Army of Smithfield

306 N Bright Leaf Boulevard
Smithfield, NC 27577

919-934-9102

<https://southernusa.salvationarmy.org/smithfield/>

Tuesday through Friday: 9:00 AM to 5:00 PM

Provides food to those in need, along with other services, such as temporary shelter (do not offer housing assistance for those convicted of sex offenses). Bring your prison ID with you to receive service. Clients will be given enough food to last several weeks which would include items like rice, beans, bread, meat, milk, eggs, cereal, fresh produce, and many non-perishable options.

Free

Food Resources

Benson Baptist Church Food Pantry

200 W Church St.
Benson, NC 27504

919-894-4777

<https://www.bensonbaptist.org/serving-the-community>

Every Tuesday from 2:00 PM to 4:00 PM

Provides food to those in need in Johnston County, such as canned fruits and vegetables, rice and pasta, canned meats, breakfast foods, frozen foods. Follow the signs to the church office. Free

With Love From Jesus Food Pantry

361 W. 2nd St.
Clayton 27528

919-233-8010

<https://www.withlovefromjesus.org/to-receive-help/>

Thursday: 9:30 AM to 11:30 AM
Sunday: 5:00 PM to 6:30 PM

Provides food to those in need in Johnston County. They also have clothing, small household essentials and furniture. Please do not arrive more than 15 minutes before the doors open. You may receive services twice a month. No ID, referral or proof of income or residency required. All are welcome! Free

West Johnston Food Pantry

5935 Raleigh Rd.
Benson, NC 27504

919-934-7333

<https://www.westjohnstonfoodpantry.org/>

Every Wednesday from 4:00 PM to 5:00 PM

Provides food to those in need in Johnston County, such as canned fruits and vegetables, rice and pasta, canned meats, breakfast foods, frozen foods. Free

Medical / Dental Resources

Johnston County Health Department

517 N Brightleaf Blvd.
Smithfield, NC 27577

919-989-5200

<https://www.johnstonnc.com/health/>

Monday through Thursday: 8:00 AM to 6:00 PM
Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Johnston County.

Free



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

Our Journey can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Project Access

514 N. Bright Leaf Blvd.
Smithfield, NC 27577

919-550-0011

<https://www.johnstonhealth.org/patients-visitors/billing-financial-assistance/project-access/>

Monday through Friday: 8:00 AM to 4:30 PM

Project Access of Johnston County/Harnett County is a physician-led volunteer initiative that gives low-income, uninsured county residents access to comprehensive medical care. Through Project Access, physicians and community partners like UNC Health Johnston or Betsy Johnson Hospital, donate medical services without receiving reimbursement or compensation. Project Access is not health insurance. It is, however, an innovative, voluntary program designed to help community residents stabilize their health in a time of need when health insurance is not available.

Free to those who qualify. To qualify you must be an uninsured Johnston County resident ages 19 to 65 and not eligible for Medicaid, Medicare, Worker's Compensation, VA benefits, or any other type of health insurance plan or coverage.

Mental Health & Substance Abuse Resources

Johnston County Mental Health Center

517 N Brightleaf Blvd.
Smithfield, NC 27577

919-989-5500
800-510-9132 (24-Hour
EmergencyLine)

[https://johnstonnc.com/health/
content.cfm?pageid=access](https://johnstonnc.com/health/content.cfm?pageid=access)

Monday through Friday: 8:00 AM to
5:00 PM

Provides mental health and/or
substance use treatment for those
who do not have a mental health
provider.

Free to those who
qualify.

Johnston Recovery Services

1699 Old US 70 West
Clayton, NC 27520

919-359-1699

<https://www.johnstonrecovery.com/>

Dosing Hours:

Monday through Friday: 5:30 AM to
11:00 AM

Saturday and Sunday: 7:00 AM to
9:00 AM

Holidays: 6:00 AM to 9:00 AM

Offers Medication Assisted
Treatment (MAT) to help people
with Opioid Use Disorder.
You must be 18 years old and
using opiates (Pain Pills/Heroin)
for more than 1 year to qualify for
treatment.

All clients must go through an
intake process first. Call for more
information and times.

Weekly Treatment Fees:
Methadone - \$80
Buprenorphine: \$120

One-Time Intake Fee:
\$50

You may qualify for a
grant to cover the cost
of your medication



NC Harm Reduction - Johnston County Mobile Unit

984-800-4124 (Chelsea Dauphinee)

[https://www.nchrc.org/syringe-
services-programs/](https://www.nchrc.org/syringe-services-programs/)

Mondays Only (call for schedule)

Provides need exchange services
and Narcan.

Free

Mental Health & Substance Abuse Resources



NAMI Johnston County

919-980-5277
800-950-6264 (NAMI Hotline)
800-273-8255 (24-Hour Crisis Line)

<https://namijoconc.org/>

Hotline Hours:

Monday through Friday: 10:00 AM to 10:00 PM

Serves residents across Johnston County with free mental health support, online groups, resources and education.

Call or visit their website to find programs and resources in Johnston County that can help you with your mental health and substance use treatment needs.

Assistance is free; some services provided by partner organizations may charge fees



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

912-A N Brightleaf Blvd.
Smithfield, NC 27577

919-934-1029

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM to 4:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Job Training / Job Placement Resources

Vocational Rehabilitation Center

224 E Peedin Rd.
Smithfield, NC 27577

984-223-3600

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:30 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

Express Employment Professionals

328 N Brightleaf Blvd.
Smithfield, NC 27577

919-243-2017

<https://www.expresspros.com/johnstoncountync/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Johnston County Area Transit (JCATS)

Main Office:
1050 W Noble St.
Selma, NC 27576

919-202-5030

<https://www.cssjohnston.org/>
www.jcats.org

General Services Hours:
Monday through Friday: 6:00 AM to 5:00 PM

JCATS operates a fleet of busses and vans that will pick you up and take you back. JCATS offers transportation through contracting human service agencies and for the general public.

The following agencies can provide referrals:

- Johnston Co. Community & Senior Services (919) 934-6066
- Johnston Co. Mental Health (919) 989-5500
- Johnston Co. Social Services (919) 202-5873
- Johnston Co. Industries (919) 743-8700
- NC Dept. of Vocational Rehabilitation (919) 934-0525

They also provide services for those who aren't referred, but they prioritize riders who are referred.

To arrange for transportation, call by Noon the day before you need a ride.

All trips are free for those who are referred by one of the agencies listed; non-referred riders pay \$6.00 per trip inside of Johnston County and \$15.00 per trip outside of Johnston County

Clothing Resources

Goodwill Industries Thrift Store

508 Regency Park Dr.
Clayton, NC 27520

919-359-0492

<https://www.gienc.org/>

Monday through Friday: 9:00 AM to 8:30 PM

Saturday: 9:00 AM to 6:00 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Salvation Army Family Store

309 N 9th St.
Smithfield, NC 27577

919-934-9641

<https://southernusa.salvationarmy.org/smithfield/>

Tuesday through Saturday: 9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID.

Prices vary depending on item

JCI Thrift Store

912 N Brightleaf Blvd.
Smithfield, NC 27577

919-934-1869

<https://jcindustries.com/jci-thrift-store>

Tuesday through Friday: 9:00 AM to 4:30 PM
Saturday: 9:00 AM to 2:00 PM

JCI Thrift Store sells a variety of men's, women's, and children's clothes, housewares, furniture, collectibles, antiques, and JCI's crafts, all at low-prices. Their stock changes daily. All proceeds support the JCI nonprofit, which is committed to empowering individuals with disabilities and disadvantages through training and employment.

Prices vary depending on item

Bargain Barn

2895 NC 42
Willow Spring, NC 27592

919-552-4434

Find them on Facebook at Bargain Barn

Monday through Saturday: 10:00 AM to 5:00 PM
Sunday: 11:00 AM to 5:00 PM

Offers a variety of men's, women's, and children's clothes, housewares, furniture, collectibles, antiques, and crafts, all at low-prices.

Prices vary depending on item

Directory for Johnston County Agencies:

Johnston County Probation Department	869 Berkshire Rd., Suite B Smithfield, NC 27577	919-934-4120
Johnston County DMV	3783 U.S. Hwy 301 St. Smithfield, NC 27577	919-934-3187
Johnston County Dpt. of Social Services	714 North St. Smithfield, NC 27577	919-989-5300

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

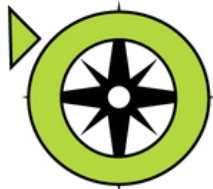
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Lincoln County (for all military veterans): 919-989-5067 or online at <https://www.johnstonnc.com/veteranssvcs/>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802