



Reentry Resource Guide for Brunswick County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

© 2024 by OurJourney Media

All rights reserved. No part of this publication may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written permission of the publisher, except in the case of brief quotations embodied in critical reviews and certain other noncommercial uses permitted by copyright law. For permission requests, contact info@ourjourney2gether.org.

Picture on the front cover courtesy of brunswickcountychamber.org



Reentry Resource Guide - Brunswick County

The service providers listed below are for Brunswick County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Brunswick County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Brunswick County.

One-Stop Resource Centers

United Way - Cape Fear

127 Grace St.
Wilmington, NC 28401

910-798-3900

www.uwcfa.org

Call for Hours of Operation

Provides support to dozens of member agency programs in Brunswick County. In addition to calling the number provided for the Brunswick office, you can get assistance by calling the United Way hotline by dialing 211. You may not be able to travel to their Wilmington location, since it's in neighboring New Hanover County, but they have a list of partner agencies in Brunswick County that can help you.

Always ask your Parole Officer before leaving Brunswick County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



LINC

222 Division Dr.
Wilmington, NC 28401

910-889-1140

nhcreentry.org

Monday, Tuesday, Thursday and
Friday: 9:00 AM to 5:00 PM

Case managers at LINC, Inc.'s Local Reentry Council help returning citizens in a one-on-one setting to match the best resources with needs. Provides assistance for everything from housing to job training and placement, from obtaining ID to transportation.

Always ask your Parole Officer before leaving Brunswick County.

Assistance is free; some services provided by partner organizations may charge fees

Brunswick County Streetreach

222 Division Dr.
Wilmington, NC 28401

910-889-1140

nhcreentry.org

Monday, Tuesday, Thursday and
Friday: 9:00 AM to 5:00 PM

Offers all kinds of emergency assistance, including temporary shelter, food, clothing, some transportation and ongoing mentorship. They provide a free hot meal every Monday from 11:30 AM to 1:30 PM and also have a drive-through food service every Friday from 4:30 to 6:30 PM. You'll need to call for information about locations.

Assistance is free

Brunswick Family Assistance

Shalotte Office:
4600-10 Main St.
Shalotte, NC 28470
910-754-4766

Monday, Tuesday, Thursday: 9:00 AM to 4:30 PM
Wednesday: 1:00 PM to 4:30 PM
Friday: 9:00 AM to 3:00 PM

Leland Office:
324-I Village Rd.
Leland, NC 28451
910-408-1700

Monday through Thursday: 9:00 AM to 4:30 PM
Friday: 9:00 AM to 3:00 PM

<https://brunswickfamily.org>

Offers several programs to help those in need, including food and clothing assistance, job training assistance, limited medical and prescription refill assistance, and some rental and utility assistance. Emergency assistance depends on available funds when you apply. Call for more information or to arrange for a consultation.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Loaves & Fishes

1672 Mt. Pisgah Rd.
Supply, NC 28462

910-269-1315 or
910-880-2473

<http://brunswickislandsbaptist.com/loavesfishes/>

The first and third Tuesdays of every month from 8:00 to 10:30 AM

Provides food to those in need. You must provide the following: name, address, phone number (if you have one) and the names and birthdates of all members of your household. You don't need food stamps. Loaves & Fishes is a ministry of the Brunswick Island Baptist Church. Ask for Mike or Joan Hayes.

Free

Food Resources

The Lord's Food Pantry

3610 Express Dr.
Shallotte, NC 28470

910-579-4684

www.thelordsfoodpantry.org

Every Saturday from 10:00 AM to
Noon

Provides food (enough for at least three days) and other assistance to those in need. Free

Southport, Oak Island Interchurch Fellowship Food Pantry (SOIIFP)

249 West Boiling Spring Rd.
Boiling Spring Lakes, NC 28461

910-845-2320

<https://soiicf.org>

Tuesday and Saturday: 9:00 to 11:15
AM
Thursday: 5:00 to 7:00 PM

Provides food to those in need. They specifically help those in the three towns of Southport, Oak Island and Boiling Springs Lake, but will help anyone once and also recommend other food banks. Must bring your ID with you (they do accept a prison ID). Free

Medical / Dental Resources

Brunswick County Health Department

25 Court House Dr NE, Bldg. A
Bolivia, NC 28422

910-253-2250 or
888-428-4429

www.brunswickcountync.gov/health/

Monday through Friday: 8:30 AM to
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Free

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

New Hope Clinic

Main Location:

201 W Boiling Spring Rd.
Southport NC 28461

Satellite Location:

4600-10 Main St.
Shallotte NC 28470

910-845-5333

<https://newhopeclinicfree.org>

Monday through Wednesday: 8:00 AM to 5:00 PM
Friday: 8:00 AM to 12:00 PM

Provides a broad range of effective, evidence-based substance use, mental health, crisis intervention, justice, and wellness services to persons in need, including prescription medication refill.

They also offer some dental care but only by appointment. Specializes in helping those who are uninsured.

They want you to call for an initial consultation but then you will need to fill out their application online.

Free (but only for those who are uninsured and who qualify)

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources



Coastal Horizons

Highway 17 South
120 Coastal Horizons Drive
Shallotte, NC 28470

910-754-4515

coastalhorizons.org

Monday through Friday: 8:00 AM to
5:00 PM
(Walk-ins accepted up until 4:00 PM)

Provides a broad range of effective, evidence-based substance use, mental health, crisis intervention, justice, and wellness services to persons in need, including prescription medication refill. Call to set up an appointment to register for assistance. They do take walk-ins also, but they recommend that you arrive early.

Fee based on a sliding scale (what you can afford). They accept all forms of insurance and also offer state funding for the uninsured

Anchor Initiative

70 Stamp Act Dr.
Bolivia, NC 28422

910-363-7880

[www.brunswicksheriff.com/
community-programs/anchor-
initiative](http://www.brunswicksheriff.com/community-programs/anchor-initiative)

Offers help to those who are addicted to drugs. This program is operated by the Brunswick County Sheriff's Office. Call to set up an appointment for an initial consultation. Once they assess your needs they'll work with you to set up treatment and even provide you with transportation so that you can keep your treatment appointments. The address given is for the Sheriff's Office.

The program strives to keep the cost low or even provide services free as long as they have funding

Mental Health & Substance Abuse Resources



NC Harm Reduction - Wilmington

1308 Dock St.
Wilmington, NC 28401

910-228-7605
919-703-8867

<https://www.nchrc.org/>

Office Hours:

Monday through Friday: 1:00 PM to
5:00 PM

Mobile Delivery inside New Hanover County:

Monday and Friday. You must call at
least 24 hours ahead of time

Provides needle exchange and
Narcan. You may come by their
office or call for mobile delivery.
They also provide HIV, syphilis
and Hepatitis C testing every
Thursday.
They can even help you with food
and clothing and often have free
bus passes to share. **Always ask
your Probation Officer before
leaving Brunswick County.**

All services are free



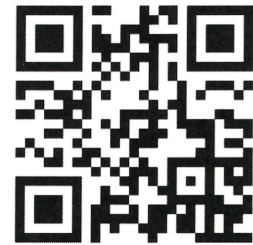
Mental Health America

800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health
screening, which is the quickest
and easiest way to determine
whether you are experiencing
symptoms of a mental health
condition.
To take the free and confidential
mental health screening, visit their
website or scan the QR code to
the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources

Vocational Rehabilitation

3340 Jaeckle Dr # 201
Wilmington, NC 28403

910-251-5710 or 910-746-6800

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. This is the information for the office in Wilmington.

Always ask your Parole Officer before leaving Brunswick County.

Free



NCWorks Career Center - Brunswick County

5300-7 Main St.
Shalotte, NC 28470

910-754-6120

www.ncworks.gov

Monday through Friday: 8:30 AM to 4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job.

Free

Carolinas Staffing Solutions

4480 Main St.
Shalotte, NC 28470

910-754-5393

www.carostaff.com

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer day-labor jobs.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Brunswick Transit System (BTS)

5040 Main Street
Shallotte, NC 28470

910-253-7800 or
877-754-2764

<http://www.brunswicktransit.org>

Office Hours:

Monday through Friday: 8:00 AM to 4:30 PM

Provides non-emergency van transportation for any Brunswick County resident. You must call and schedule your trip ahead of time (they recommend 48 hours before). They'll pick you up, take you to your destination and bring you back.

Fare is \$3.00 per trip; must have exact change

Clothing Resources

Goodwill Industries of Eastern NC

2050 Olde Regent Way
Leland, NC 28451

910-371-0270

www.gienc.org

Monday through Friday: 9:00 AM to 8:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

CIS Thrift Store

Boiling Springs Lake Location:
3000 George II Hwy
Boiling Spring Lakes, NC 28461
910-845-3555

Leland Location:
117-I Village Rd.
Leland, NC 28451
910-769-6956

Southport Location:
1635 N. Howe St.
Southport, NC 28461
910-457-7008

Sunset Beach Location:
1780-8 Chandlers Lane
Sunset Beach, NC 28468
910-579-2300

Monday through Saturday: 10:00 AM to 5:00 PM

<https://cisbrunswick.org/thrift-shops/>

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items. Profits from all four CIS Thrift Stores go to provide funding for the Communities In Schools of Brunswick County.

Prices vary depending on item

Clothing Resources

Hope Chest Thrift Store

Leland Location:
112 Village Rd NE
Leland, NC
910-371-0058

Monday through Saturday: 10:00 AM
to 5:00 PM

Oak Island Location:
5602 Oak Island Drive
Oak Island, NC
910-278-7781

Monday through Saturday: 10:00 AM
to 5:00 PM

Bolivia Location:
604 Ocean Hwy East
Bolivia, NC
910-842-6950

Monday through Saturday: 9:30 AM
to 5:00 PM

<https://hopeharborhome.org/hope-chest-thrift-stores/>

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items. Profits from the Hope Chest Stores – located in Leland, Supply and Oak Island – provide vital financial support for Hope Harbor Home’s programs, domestic violence victims and their children.

Prices vary depending on item

Directory for Brunswick County Agencies:

| | | |
|---|--|--------------|
| Brunswick County Probation Department | 310 Government Center Dr NE, St. 8 Bolivia, NC 28422 | 910-755-3411 |
| Brunswick County DMV | 5298 Main St. Shallotte, NC 28470 | 910-754-5114 |
| Brunswick County Dpt. of Social Services | 60 Government Center Dr NE, Building B Bolivia, NC 28422 | 910-253-2077 |

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

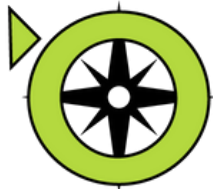
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Brunswick County (for all military veterans): 910-253-2233 or online at <https://www.brunswickcountync.gov/veterans-services/>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802