



Reentry Resource Guide for Davidson County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.sunrise.maplogs.com



Resource Guide - Davidson County

The service providers listed below are for Davidson County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Davidson County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Davidson County.

One-Stop Resource Centers

United Way - Davidson

11 Court Square, Suite 100
Lexington, NC 27292

336-249-2532

www.uwdavidson.org

Monday through Friday: 8:30 AM to 5:00 PM

Provides support to 31 member agency programs in Davidson County. In addition to calling the number provided for the Davidson office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees



Crossroads Reentry

PO Box 861
Huntersville, NC 28070

704-499-1332

www.crossroadsreentry.org

Located near Charlotte, NC, but offers a wide variety of resources and referrals in several categories for those returning from prison regardless of location. Their slogan is “Any need, anywhere.” Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Project Reentry

11 Court Square, Suite 100
Lexington, NC 27292

336-249-2532

www.ptrc.org

Call for Hours of Operation

Services may include: Individual case management/transition planning, deinstitutionalization counseling, employment and vocational training, mental health and substance abuse treatment referrals, housing referrals, basic needs and transportation assistance, family reunification support.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Davidson County Transitional Services Inc.

11 Farmview Road
Thomasville, NC 27360

336-472-0625 or 336-474-1284

www.dctsinc.org

Call for Hours of Operation

Offers a program called Sec2nd Chance that includes preventive measures, GED/Adult Basic Education instruction, anger management, employment readiness, life skills/parenting skills, and money skills. The target population for his program is adults 16-25, but those not in this age range can still find help by calling the number provided.

General assistance is free; there may be fees for some services and classes

One-Stop Resource Centers

Recidivism Reduction Educational Programs Services, Inc. (RREPS)

<https://rreps.net/>

Founded by formerly incarcerated activist Kerwin Williams, RREPS provides support to individuals returning after incarceration. RREPS can help you obtain proper identification from various state and federal agencies. Through their Transitional Partners (TP) program, they may be able to connect you with a formerly incarcerated person in your area who can help you navigate reentry.

To request assistance, visit the RREPS website, click on the "About" tab, then click on "Contact" and fill out the form with your information. For the field labeled "Focus Area," select "Recidivism Reduction" from the dropdown menu. For the field labeled "Subject", enter "Need Help" and for the field labeled "Message" enter whatever you'd like to say about your current situation. Then click on "Submit". Kerwin and his team will respond to your message within 24 hours.

Assistance is free; some services provided by partner organizations may charge fees



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

One-Stop Resource Centers



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

Food Resources

Community Action Agency

911 S. Talbert Blvd.
Lexington, NC 27293

336-249-0234

www.davidsoncommunityaction.com

Every Thursday: 9:00 AM to Noon
and from 2:00 to 4:00 PM

Provides food on a first-come-first-serve basis until the food runs out. You must download, print and fill out their Food Aid Application and take it with you on your first visit.

Free

His Laboring Few Ministries

812 Martin Luther King Dr.
Thomasville, NC 27360

336-475-2455

Facebook Page: His Laboring Few Ministries

Monday through Friday, Sunday
(closed Saturday): 9:00 AM to 2:00 PM

Provides food and other assistance to those in need.

Free

Food Resources

The Father's Storehouse Ministries

609 National Hwy.
Thomasville, NC 27360

336-475-4357

www.thefathersstorehouse.com

Call for Hours of Operation

Provides food, clothing, house ware, linens, haircuts and meals to those who in poverty.

Free

Cooperative Community Ministry

10 W. Guildford St.
Thomasville, NC 27360

336-476-1842

www.ccmtville.org

Monday, Tuesday, Thursday, Friday:
8:30 AM to 12:30 PM
Wednesday: 11:30 AM to 3:30 PM

Provides food and other assistance to those in need.

Free

Medical / Dental Resources

Davidson County Health Department

915 Greensboro St.
Lexington, NC 27292

336-242-2300

www.co.davidson.nc.us/200/Health

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations.

Free

Medical / Dental Resources

Davidson Medical Ministries Clinic

Lexington Location
420 North Salisbury
Lexington, NC 27292

Thomasville Location
611 Randolph St.
Thomasville, NC 27360

Lexington: 336-243-7475
Thomasville: 336-474-4585

www.davidsonmedicalministries.org

Clinic

Monday through Thursday: 8:00 AM to 4:45 PM (closed from 12:45 to 2:00 PM for lunch)

Friday: 8:00 AM to 12:45 PM

Pharmacy

Monday through Thursday: 9:30 AM to 4:45 PM (closed from 12:45 to 2:00 PM for lunch)

Friday: 9:30 AM to 12:45 PM

Offers comprehensive healthcare assistance, including health screenings, help with chronic illnesses, prescription medicine refills, dental assistance and assistance enrolling in Medicare or Medicare.

Fees are on a sliding scale (based on what you can afford). No one is turned away because of lack of money



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Mental Health & Substance Abuse Resources



DayMark Recovery Center

1104-A South Main St.
Lexington, NC 27292

336-242-2450

www.daymarkrecovery.org

Monday through Friday: 8:00 AM to 5:00 PM

Provides comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options.

Accepts various forms of insurance, including Medicaid, but will also work with those who can't afford treatment.



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources

Davidson Medical Ministries Clinic

Lexington Location
420 North Salisbury
Lexington, NC 27292

Thomasville Location
611 Randolph St.
Thomasville, NC 27360

Lexington: 336-243-7475
Thomasville: 336-474-4585

www.davidsonmedicalministries.org

Clinic

Monday through Thursday: 8:00 AM
to 4:45 PM (closed from 12:45 to
2:00 PM for lunch)

Friday: 8:00 AM to 12:45 PM

Pharmacy

Monday through Thursday: 9:30 AM
to 4:45 PM (closed from 12:45 to
2:00 PM for lunch)

Friday: 9:30 AM to 12:45 PM

Offers comprehensive mental health services, including mental health screening, mental health medication refills and counseling.

Fees are on a sliding scale (based on what you can afford). No one is turned away because of lack of money

Job Training / Job Placement Resources

Vocational Rehabilitation

414 Piedmont Drive
Lexington, NC 27295

336-249-0241 or 336-867-6180

[www.ncdhhs.gov/divisions/
vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Call for set up appointment

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Free

Job Training / Job Placement Resources



Goodwill's Davidson County Workforce Development Center

719 W. Center Street
Lexington NC 27292

336-236-8021

www.goodwillnync.org/lexington-job-services/

Call for Hours of Operation

Offers personalized services to help job seekers including resume-writing assistance, skills assessment, career coaching, access to computers, help with interviewing skills and job placement services. Also partners with the Piedmont Triad Regional Council to offer employment and training services that help former prisoners find jobs and become productive members of the community.

Free



NCWorks Career Center

220 E 1st Ave.
Lexington, NC 27292

336-242-2065

<https://www.ncworks.gov/vosnet/Default.aspx>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

The Resource

815 MLK Jr. Blvd. (Raleigh Rd.)
Lexington, NC 27292

336-970-5245 (call or text)

www.theresource.com

Monday through Thursday: 8:00 AM to 5:00 PM
Friday: 8:00 AM to 2:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Davidson County Transportation Services (also called DC Rides)

945 N Main Street
Lexington, NC 27292

336-883-7278

www.co.davidson.nc.us/258/Transportation

Monday through Friday: 6:00 AM to 6:00 PM

Saturday: 6:00 AM to 6:00 PM
(Thomasville Route Only)

Provides transportation to doctor's appointments, grocery, drug store and other places for elderly and other clients in need.

Free

Transportation Resources

PART (Piedmont Authority for Regional Transportation)

Pickup and Drop Off spots at several locations throughout Davidson County

336-883-7278

www.partnc.org

Monday through Friday: 5:30 AM to 7:30 PM

Provides public transportation throughout Davidson County, and connects to neighboring counties (such as Guilford).

Fares from \$2.50 for one-way ticket to \$80.00 for a one-month unlimited pass. Those on Medicaid can qualify for reduced rates.

Clothing Resources

Goodwill Industries - Lexington

251 Lowes Blvd.
Lexington, NC 27292

336-224-1637

www.goodwillnwnc.org

Monday through Saturday: 10:00 AM to 8:00 PM
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Goodwill Industries - Thomasville

903 Randolph St.
Thomasville, NC 27360

336-472-0770

www.goodwillnwnc.org

Monday through Saturday: 10:00 AM to 8:00 PM
Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

The Father's Storehouse Ministries

609 National Hwy.
Thomasville, NC 27360

336-475-4357

www.thefathersstorehouse.com

Call for Hours of Operation

Provides food, clothing, house ware, linens, haircuts and meals to those who in poverty.

Free

The Salvation Army Davidson County

314 W. 9th Avenue
Lexington, NC 27292

336-481-7324

www.salvationarmycarolinas.org/davidsoncounty/home/

Call for Hours of Operation

Provides clothing to those in need, along with other services

Free

Directory for Davidson County Agencies:

Davidson County Probation Department	106 Alma Owens Dr. Lexington, NC 27292	336-249-6166
Davidson County DMV	2314 S Main St. Lexington, NC 27292	336-248-5179
Davidson County Dpt. of Social Services	<i>Main County Location</i> 913 Greensboro St. Lexington, NC 27292	336-242-2500

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

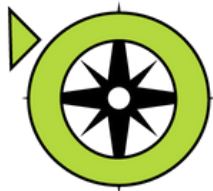
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Davidson County (for all military veterans): 336-242-2037 or online at www.co.davidson.nc.us/242/Veterans

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY