



Reentry Resource Guide for Wilkes County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover is courtesy of www.wilkescountytourism.com



Resource Guide - Wilkes County

The service providers listed below are for Wilkes County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Wilkes County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Wilkes County.

One-Stop Resource Centers



Piedmont Triad Regional Council - Project Reentry

1821 US Hwy 421
Wilkesboro, NC 28697

336-667-5208

www.ptrc.org/services/criminal-justice/project-re-entry

Monday through Friday: 8:30 AM to 5:00 PM

Provides individual case management/transition planning, deinstitutionalization counseling, employment and vocational training, mental health and substance abuse treatment referrals, housing referrals, basic needs and transportation assistance, family reunification support.

Call to schedule appointment. Ask for Thomas “Eric” Jones, Reentry Specialist. Partners with the Goodwill Career Center program.

Assistance is free; some services provided by partner organizations may charge fees

United Way of Wilkes County

One United Way, 910 C St.
North Wilkesboro, NC 28659

336-651-7800

<https://uwwilkes.org>

Monday through Thursday: 8:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Wilkes County. In addition to calling the number provided for the Wilkes office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Byrd Ridge Crisis Center

737 Byrd Ridge Rd.
North Wilkesboro, NC 28659

336-818-9231

<https://www.findpeace.today/outreach.html>

First & Third Wednesdays of every month from 8:00 AM to 1:00 PM

The Food Pantry is open on the 1st and 3rd Wednesday's of each month. Clients can make appointments by calling on the 1st and 3rd Tuesdays between the hours of 8am and 1pm. The Byrd Ridge Crisis Center services clients every 6 weeks with food. Food for the food pantry is provided solely through donations from individuals, local churches, and organizations. They also provide free clothing.

Free

Samaritan Kitchen of Wilkes

4187 NC 421
Wilkesboro, NC 28697

336-838-5331

<https://skwilkes.org>

Monday, Wednesday & Friday (except for holidays): 9:00 AM to 12:30 PM

The Samaritan Kitchen of Wilkes collects food from local grocers, restaurants, and gardeners and give people in need 60 pounds of groceries each month.

Free

H.O.P.E. Ministry Food Bank

514 Elkin Highway
North Wilkesboro, NC 28659

336-903-1414

<https://www.brushymountain.com/adults>

Monday, Tuesday & Thursday: 9:00 AM to 2:00 PM

Operates a free food bank for residents of Wilkes County in need. Call for an appointment.

Free

Medical / Dental Resources

Wilkes County Health Department

306 College St.
Wilkesboro, NC 28697

336-651-7450

<https://wilkescounty.net/199/Health-Department>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Wilkes County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

Wilkes Public Health Dental Clinic

1915 W. Park Drive, Suite 104
North Wilkesboro, NC 28659

336-903-9399

<https://www.wilkespublicdentalclinic.com>

Monday through Friday: 8:00 AM to 5:00 PM (closed one hour for lunch)

Provides public dental care on a sliding fee scale, and is dedicated to serving the unserved and the underserved. Offers services to Wilkes County and surrounding area. Call for application or eligibility information.

Free to those who qualify

Hugh Chatham - Boomer Medical Center

156 Boomer Comm Center Rd
Boomer, NC 28606

336-921-2273

<https://hughchatham.org>

Monday through Thursday: 8:00 AM to 6:00 PM

Provides public medical care to those in need in Wilkes County. Does not treat several medical conditions.

Fees are based on a sliding scale based on income

Medical / Dental Resources



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Foothills Free Medical Clinic

1207 Central Street, Suite 7
Wilkesboro, NC 28697

336-667-3191

Find them on Facebook at Foothills Free Medical Clinic

2nd Saturday of every month, beginning at 8:00 AM and until the last patient is seen

Foothills Free Medical Clinic is a non-profit free medical clinic for uninsured patients. They do not have dental providers, OBGYN, vision care, or write prescription pain medications. The Clinic is located just past Cagneys Restaurant and is open on the 2nd Saturday of each month. You must be registered by 10:00am to be seen.

Free for those without any form of insurance

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources



Daymark Recovery Services - Wilkes Center

1400 Willow Lane
North Wilkesboro, NC 28659

336-667-5151
866-275-9552 (24 Hr. Crisis Hotline)

<https://www.daymarkrecovery.org/locations/wilkes-center>

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Mental Health & Substance Abuse Resources



Wilkes Recovery Revolution

1907 W Park Dr.
North Wilkesboro, NC 28659

336-818-1909

<https://wilkesrecoveryrevolution.com>

Someone is always available to take a phone call and schedule an appointment

Seeks to create a community where recovery is possible through navigating quality treatment options, building community resources, providing community outreach and education, and creating an atmosphere where recovery is possible. Programs offered include Transitional Housing (for men and for women), Peer Support groups, Hope Warriors Community Outreach, and Revolution Thrift Store. See website for information about programs, and how to apply.

Fees are based on a sliding scale based on income



Wilkes Harm Reduction Collective

1907 W Park Dr.
North Wilkesboro, NC 28659

336-818-1909

<https://wilkesrecoveryrevolution.com/harm-reduction-collective>

Monday through Friday: 9:00 AM to 5:00 PM

This is a program offered by the Wilkes Recovery Revolution (see above) that offers services and supplies to those who use drugs, including:

- Syringe exchange
- Overdose kits
- Naloxone training
- Community and detox referrals
- Peer support
- Safe sex supplies
- And more

Walk-ins are welcome and no ID is required.

Free

Job Training / Job Placement Resources



NCWorks Career Center

1320 West D Street, Suite 2
North Wilkesboro, NC 28659

336-838-5164

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM to 5:00 PM
Friday: 8:00 AM to Noon

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Job Training / Job Placement Resources

Vocational Rehabilitation

318 Wilkesboro Ave.
North Wilkesboro, NC 28659
336-818-6070

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

Goodwill's Wilkes County Career Center

1821 US Highway 421
Wilkesboro, NC 28697
336-667-0889

<https://www.goodwillnwncc.org>

Monday through Friday: 8:00 AM to 5:00 PM

Offers free, personalized services to help job seekers including resume-writing assistance, skills assessment, career coaching, access to computers, help with interviewing skills and job placement services.

Free

PROMAN

316 Wilkesboro Ave.
North Wilkesboro, NC 28659
336-838-3219

<http://www.promanstaffing.com>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

336-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Wilkes Transportation Authority

Main Office:

1010 Spring St,
Wilkesboro, NC 28697

336-838-1272

<http://wta1.org>

Office Hours:

Sunday through Saturday: 8:00 to 5:00 PM

Transportation Hours:

Monday, Wednesday & Friday:
5:00 AM to 6:00 PM

Provides transportation services to Wilkes County residents and visitors. The Wilkes Express Shuttle runs Monday, Wednesday, and Friday currently with 25 stops in the Wilkesboro and North Wilkesboro areas.

Fares are \$3.00 per person per trip

Clothing Resources

Goodwill Thrift Store

1001 Gateway Ave.
Wilkesboro, NC 28697

336-838-5442

<https://www.goodwill.org>

Monday through Thursday: 10:00 AM
to 8:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Revolution Thrift Store

337 Wilkesboro Ave.
North Wilkesboro, NC 28659

336-990-0124

[https://
wilkesrecoveryrevolution.com/
revolution-thrift-store](https://wilkesrecoveryrevolution.com/revolution-thrift-store)

Tuesday, Thursday & Friday: 10:00
AM to 6:00 PM
Wednesday & Saturday: 10:00 AM to
3:00 PM

Revolution Thrift Store is one of several programs offered by Wilkes Recovery Revolution (see listing under **Mental Health & Substance Abuse Resources**). The Thrift Store serves as a work program for those within their programs to support and teach work ethic and skills. They offer gently used clothing, furniture, home accessories, and other merchandise donated by individuals and business in our community with all proceeds going into our recovery programs.

Price varies by item

Ebenezer's Attic

909 Main St.
North Wilkesboro, NC 28659

336-838-2842

[https://www.ebenezerfamily.org/
ebenezers-attic](https://www.ebenezerfamily.org/ebenezers-attic)

Monday, Tuesday, Thursday, Friday:
10:00 AM to 5:00 PM
Wednesday: 9:00 AM to 1:00 PM
Saturday: 9:00 AM to 2:00 PM

Offers previously-owned clothing, shoes, furniture, electronics and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Price varies by item.

Clothing Resources

Salvation Army Family Store

334 N. Wilkesboro Ave.
North Wilkesboro, NC 28659

336-818-2823

Find them on Facebook at The
Salvation Army Family Store of
Wilkes and Boone

Monday through Saturday: 10:00 AM
to 5:00 PM

Offers previously-owned clothing
and other items at extremely low
prices. You can often find name-
brand clothes in good to great
condition.

Prices vary depending
on item. They may give
you a voucher for free
clothes if you mention
that you just got out of
prison

Directory for Wilkes County Agencies:

Wilkes County Probation Department	500 Courthouse Dr # 1010 Wilkesboro, NC 28697	336-838-8651
Wilkes County DMV	1230 School St, Wilkesboro, NC 28697	336-834-4725
Wilkes County Dpt. of Social Services	304 College St. Wilkesboro, NC 28697	336-651-7400

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

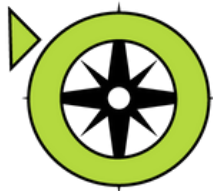
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Wilkes County (for all military veterans): 336-651-7327 or online at <https://www.wilkescounty.net/244/Veterans-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY