

# Reentry Resource Guide for Davie County



2024





#### **PLEASE READ THIS FIRST!**

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney
  gives for every service provider that has one. That way you won't even need to call. If the
  website gives an email address, you might try emailing the service provider with your nonemergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when
- you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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#### Resource Guide - Davie County

The service providers listed below are for Davie County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing and/or on the Our Partners page of our website.

Our Journey has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Davie County not listed. Please call (888) 50 REENTRY or email <a href="mailto:contact@ourjourney2gether.com">contact@ourjourney2gether.com</a> to report any discrepancies or to suggest other service providers in Davie County.

#### **One-Stop Resource Centers**

#### Just HOPE (JHI)

814 South Main St. Mocksville, NC 27028

336-936-9161

http://www.justhopeinc.org/

Tuesday through Saturday: 9:00 AM to 5:00 PM

JHI is devoted to serving the displaced, homeless, and those without reliable transportation. JHI assists with hygiene items, job search, budget building, agency referrals, case management, substance abuse referrals, and counseling. If their clients don't have permanent housing. JHI acts as their mail center, a place to use the phone and receive important messages, a place to do laundry, and an escape from the harsh weather conditions during the day. They also operate a Thrift Store. The phone number provided is for founder and director Krystal Dumas.

Assistance is free; some services provided by partner organizations may charge fees

#### **One-Stop Resource Centers**

#### **United Way of Davidson County**

11 Court Square, Suite 100 Lexington, NC 27292

336-249-2532

https://uwdavidson.org/

Monday through Thursday: 8:30 AM to 5:00 PM

Provides support to dozens of member agency programs in Davie County. In addition to calling the number provided for the Davie office, you can get assistance by calling the United Way hotline by dialing 211. This United Way services multiple counties, including Davie County. Always ask your Parole Officer before leaving Davie County.

Assistance is free; some services provided by partner organizations may charge fees

#### A Storehouse For Jesus

675 East Lexington Rd. Mocksville, NC 27028

336-753-8081 (Main Office) 336-753-8080 (Medical) 336-753-8081 (Dental/Vision)

https:// www.astorehouseforjesus.org/

Food Distribution Hours:

Monday, Wednesday, Thursday: 8:30

AM to 11:00 AM

Tuesday: 12:30 PM to 3:00 PM

Medical Clinic Hours:

Tuesday: 8:30 AM to 11:00 AM

Dental/Vision Hours: Call for Hours A Storehouse for Jesus is an independent, non-profit, Christian ministry helping those in need in Davie County. They offer a wide variety of services and resources to those in need including food, clothing and a medical clinic.

Assistance is free; some services provided by partner organizations may charge fees

# Family Promise of Davie County (FPDC)

129 Liberty Circle Mocksville, NC 27028

336-284-4200

https://www.familypromisedc.org/

Monday through Friday: 8:00 AM to 4:00 PM

The mission of Family Promise is to help families experiencing homelessness and low-income families achieve sustainable independence through a community-based response. They help families attain sustainable independence through provision of shelter, financial assistance, and case management. They do not work with individuals, only families.

Assistance is free for those who qualify

#### **One-Stop Resource Centers**

#### **North Carolina ePASS**

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



#### **Go Further Connect**

https://gofurtherconnect.com/

Introducing a new way to get connected

Do you need a **resource**? Do you need a **job**? Do you need **inspiration**? Do you need to **connect**?



Visit www.GoFurtherConnect.com to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a jo.

Free



### Recidivism Reduction Call Center

https://rreps.net/recidivism-reduction-hotline

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services. Assistance is free; some services provided by partner organizations may charge fees

#### **Food Resources**

#### **Cooleemee Community Food Pantry**

204 Marginal St. Cooleemee, NC 27014

336-488-0772

Find them on Facebook at Cooleemee Community Food Pantry

2nd and 4th Saturday of Each Month: 10:00 AM to 11:30 AM Everyone is welcome at the Cooleemee Community Food Pantry. Bring your ID or a utility bill with address.

Free

#### **Our Daily Bread Food Pantry**

183 Fork Bixby Rd Advance, NC 27006

336-998-0857

https://ascensionfork.org/our-dailybread/

Every Tuesday: 2:00 PM to 5:00 PM

Located in The Episcopal Church of the Ascension at Fork and serves residents of Davie County that are in need of basic food items. No more than two visits per month. Please bring ID

Free

#### **Medical / Dental Resources**

#### **Davie County Health Department**

154 Government Center Dr. Mocksville, NC 27028

336-753-6750

https://www.daviecountync.gov/932/ Health-and-Human-Services

Monday through Friday: 8:30 AM to

5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Also offers dental care. Will help with referrals to other health care providers in Davie County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

#### **Medical / Dental Resources**



#### **NC MedAssist**

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 336-220-1956 to learn more.



#### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free to those who qualify

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.

#### **Mental Health & Substance Abuse Resources**

#### **Daymark Recovery Services -Davie Center**

377 Hospital St., Suite 100 Mocksville, NC 27028

336-751-5636 866-275-9552 (24 Hr. Crisis Hotline)

https://www.daymarkrecovery.org/ locations/davie-center

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income

#### Celebrate Recovery!

134 Blaise Church Rd. Mocksville, NC 27028

336-751-3639

https://www.blaisebaptist.org/getinvolved

Tuesdays beginning at 6:00 PM

Celebrate Recovery is a Christian- Free (you may choose based approach to help bring sustainable recovery and healing to those battling addictions of any have to) kind. A meal is served every week, with a suggested donation of \$3.

Meets at the Blaise Baptist Church.

to donate \$3 to cover the meal, but you don't



#### **Mental Health America**

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/ screening-tools/

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

#### **Job Training / Job Placement Resources**



#### NC Works Career Center -Davidson-Davie Community College

1205 Salisbury Rd. Mocksville, NC 27028

336-934-3286

https://www.daviecountync.gov/ 1140/NC-Works

Tuesday: 8:00 AM to Noon Thursday and Friday: 8:00 AM to

5:00 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

They are also a terrific source for other reentry resource information and referrals.

The phone number is for Toni Deal, Talent Development Specialist

#### **Vocational Rehabilitation**

375 Hospital St., Suite 100 Mocksville NC 27028

336-936-6150

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

# Yadkin Valley Economic Development District, Inc. (YVEDDI)

622 North Main St. Mocksville, NC 27028

336-753-8205

https://yveddi.com/

Monday through Friday: 8:00 AM to 4:30 PM

YVEDDI is a self-sufficiency program designed to assist individuals and families to overcome poverty—emotional or financial. Their service model assists customers in obtaining higher education, creating a resume, gaining employment in jobs paying a "living wage," and empowering themselves in the process of becoming self-reliant. Their program boosts customer's self-esteem, self-confidence, and assertiveness in taking greater control of their lives.

They also offer gas assistance, rental assistance, car repairs/ transportation assistance, utility assistance and money management training.

Free to those who qualify

#### **Job Training / Job Placement Resources**

#### The Resource - Mocksville

562 Valley Rd., Suite 106 Mocksville, NC 27028

336-751-5179

https://www.theresource.com/

Monday through Thursday: 8:00 AM

to 5:00 PM

Friday: 8:00 AM to 2:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Requires two IDs, including your Social Security Card.

Free

#### **Financial Resources**



#### **Operation HOPE**

336-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial

Free

appointment.

#### **Financial Resources**

## Advocacy Center of Davie County

261 S. Main St. Mocksville, NC 27028

336-753-0407

https:// www.advocacycenterdaviecounty.co

Call for Hours of Operation

The Advocacy Center is a faithbased organization established for the purpose of providing one time/temporary assistance to qualifying Davie County residents who are experiencing an unexpected, temporary crisis that may impact their ability to stay in their home or sustain basic life needs. To receive assistance please see website for application. Or you can call to see if you qualify for assistance, but you will also need to complete application. If you call, you will most likely be asked to leave a message.

If you're approved it will take up to a week to receive money, as they do not keep money on the premise. Free to those who qualify

#### **Transportation Resources**

#### **YVEDDI - Go Transit**

Main Office:

533 N. Carolina Ave., Highway 601N Boonville, NC 27011

336-679-2071

https://yveddi.com/yveddi-public-transportation/

Service Hours:

Monday through Friday: 6:00 AM to

6:00 PM

Service may be available on holidays and weekends by appointment

YVEDDI - Go Transit provides van transportation for Davie County residents. They offer door-to-door transportation services, but you must schedule your trip before 1:00 PM of the day before you need transportation.
The office address listed is in

The office address listed is in Yadkin County, but you don't need to visit their office to schedule to a trip.

Fares vary depending destination but are at least \$2 or \$3 one-way. Your can also purchase a Weekly Pass (up to 25 trips) for \$10 and a Monthly Pass (up to 100 trips) for \$30

#### **Clothing Resources**

#### **Goodwill Thrift Store**

1355 Yadkinville Rd. Mocksville, NC 27028

336-751-5737

https://www.goodwillnwnc.org/

Monday through Saturday: 10:00 AM

to 8:00 PM

Sunday: 1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition. Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

#### **Just Thrift**

814 South Main St. Mocksville, NC 27028

336-936-9161

Find them on Facebook at Just Thrift

Monday through Saturday: 9:00 AM

to 5:00 PM

Provides affordable shopping solutions to families in Davie County. All proceeds go to operate Just Hope, Inc. Price varies by item.
They may provide you with a clothing voucher if you let them know that you've recently been released from prison.

#### **Directory for Davie County Agencies:**

Davie County 140	0 S Main St. #201	336-751-2024
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Probation Department Mocksville, NC 27028

Davie County DMV 161 Poplar St. #101 336-751-5016

Mocksville, NC 27028

Davie County Dpt. 154 Government Center Dr. 336-753-6250

of Social Services Mocksville, NC 27028

#### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): <a href="https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program">www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</a>

LIEAP (Low Income Energy Assistance): <a href="https://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap">www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap</a>

TANF (Temporary Assistance for Needy Families): <a href="https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance">www.ncdhhs.gov/divisions/social-services/work-first-family-assistance</a>

#### Other Organizations that Offer Assistance:

NC Justice Center (provides information about getting a State ID, reclaiming your voting rights and overcoming other barriers to reentry) **Important Message: You can now have your voting rights restored immediately!**: 336-856-2570 or online at <a href="https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/">https://www.ncjustice.org/projects/fair-chance-criminal-justice-project/</a>

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <a href="https://www.felonyrecordhub.com">www.felonyrecordhub.com</a>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney

**Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit www.ourjourney2gether.com/essential-services.



OurJourney PO Box 2862 Rocky Mount, NC 27802 (888) 50 REENTRY