



Reentry Resource Guide for Clay County



2025




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.vrbo.com



Resource Guide - Clay County

The service providers listed below are for Clay County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Clay County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Clay County.

NOTE: Because Clay County is limited in reentry support resources, some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Clay County for reentry assistance. However, you should always contact your parole officer before leaving Clay County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Clay County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

The Salvation Army of WNC Waynesville

330 Pigeon Street
Waynesville, NC 28786

828-456-7111

[https://southernusa.salvationarmy.org/
waynesville/home#Cards](https://southernusa.salvationarmy.org/waynesville/home#Cards)

Monday - Saturday:
9:00 AM - 4:15 PM

Provides emergency financial assistance, daily walk-in Food Pantry, temporary shelter, rent and utility assistance, clothing vouchers and more. Serving Cherokee, Clay, Graham, Haywood, Jackson, Macon, and Swain counties. Call for information. **Always ask your Parole Officer before leaving Clay County.**

Free

One-Stop Resource Centers



Catholic Charities Diocese of Charlotte (Western Region Office)

50 Orange Street
Asheville, NC 28801

828-820-5147

<https://ccdoc.org/>

Monday-Thursday 9:30am-4pm

Main office is located in Ashville however some services are virtual or provided in community.

Services provided in Clay County include-

Case Management- Assistance with resources to transition to stability

Counseling- Licensed clinical counseling (virtual/Spanish counseling available, sliding fee scale)

Direct Assistance- financial requests for assistance

Immigration Services- please contact Anggie Fernandez

alfernandez@ccdoc.org

704-370-3219

Counseling- Sliding Fee Scale

All other services- Free



No Wrong Door

102 Thomas Heights Rd
Franklin, NC 28734

828-349-3366

<https://www.nowrongdoorwnc.org/>

Monday through Friday:
8:00 AM to 5:00 PM

No Wrong Door is a non profit organization who supports people who are transitioning from detention or treatment facilities, provides community based peer support, family support groups, one on one support for those who struggle with substance use and/or mental health issues. They can also provide basic need items such as food and clothing. Call the number listed for more information. **Always ask Parole Officer before leaving Clay County.**

Most services are free. There is a fee for some of the classes that are provided. Call for information

Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers



Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

Food Resources

Clay County Food Pantry

2278 Hinton Center Road
Hayesville, NC 28904

828-389-1657

<https://www.claycountyfoodpantry.org/>

Every Friday 9:00 AM – 12:00 PM

The Clay County Food Pantry is a non-profit organization in Clay County NC, whose purpose is to aid families and individuals in our community who suffer from hunger by providing food assistance, and to make referrals for other assistance, without reference to ethnic or racial origins, religious, political or social beliefs.

Free

Matt's Ministry

129 WJ Cabe Rd
Hayesville, NC 28904

828-361-9083

<https://www.mattsministry.org/>

Saturday 10:00 AM - 12:00 PM

Matt's Ministry mission is to provide supplemental nutrition, basic necessities, and love to those who struggle to make ends meet.

Free

Medical / Dental Resources

Clay County Health Department

345 Courthouse Drive
Hayesville, NC 28904

828-389-8052

<http://www.clayhdnc.us/>

Monday through Friday: 8:00 AM to
5:00 PM

Clay County Health Department provides family planning, health education, maternity care coordination, nurse screening, medication management, breast / cervical cancer screening, immunizations, WIC food program, laboratory services, communicable disease case management and drug therapy.

Call for information and fees.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (For example, if you live with one other person, the yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Medical / Dental Resources

Chatuge Family Practice

241 Church Street
Hayesville, NC 28904

828-389-6383

<https://chatugefp.org/>

Monday, Tuesday and Thursday:

8:00 a.m. til 6:00 p.m.

Wednesday and Friday:

8:00 a.m. til 4:30 p.m.

Closed for lunch:

12:00 p.m. til 1:00 p.m.

An independent, non-profit, community owned family practice. Chatuge Family Practice has been established in Hayesville since 1974. We have been at our present location since May 1990. We have been in operation a total of 50 years. We have been designated as a Rural Health Center by the Office of Rural Health and Resource Development of North Carolina. Our primary service areas are Clay and Cherokee Counties, but we also see many patients from other counties of Western NC, Eastern Tennessee and North Georgia. You must call ahead to schedule an appointment.

Accepts most major insurances.
If not insured then slide scale based on income.

Mental Health & Substance Abuse Resources

Statewide Peer Warmline

855-733-7762

Available 24/7

The statewide Peer Warmline is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warmline is available 24 hours a day, 7 days a week.

Mental Health & Substance Abuse Resources

Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Free

Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services



Mental Health America

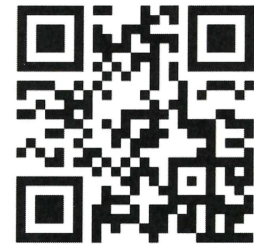
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Appalachian Community Services

254 Church St.
Hayesville, NC 28904

828-389-1494

<https://www.acswnc.com/clay-county>

Monday to Friday:
8:00 AM - 5:00 PM

Appalachian Community Services provides Mental Health, Substance Abuse and Developmental Disability Services to individuals, families, and communities within the seven western counties of North Carolina. Crisis Line: 888-315-2880.

CTS Peer support can help individuals located other local resources that are available in their county

Accepts most major insurances. Also can help uninsured file for payment assistance if they qualify.

Mental Health & Substance Abuse Resources

Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

Job Training / Job Placement Resources

NCWorks Career Center, Tri-County

800 West US Highway 64
Murphy, NC 28906

828-837-7407

<https://www.ncworks.gov/>

Monday through Friday: 8:00 AM to
4:00 PM

Career and Employment Counseling, Employment and training for Adults, Dislocated Workers, as well as youth, Job Seeking Skills workshops; resume assistance veterans assistance. Free internet access to search for and apply for job opportunities. **Always ask Parole Officer for permission before leaving Clay County.**

Free

Vocational Rehabilitation

510 US Hwy 64 West
Murphy, NC 28906

828-516-6040

<https://www.ncdhhs.gov/eipd>

Monday through Friday: 8:00 AM to
5:00 PM

Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement, and supportive services for individuals with disabilities.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Clay County Transit

391 Courthouse Dr.
Hayesville, NC 28904

828-389-0644

<https://transportation.claync.us/>

Monday-Friday:
7:00 AM - 5:00 PM

Clay County Transportation has a number of vans that are equipped with wheelchair lifts to transport passengers with disabilities. We also welcome service animals.

Please let us know when you book your trip if you need a lift-equipped van or if you will be bringing a service animal. All trips are booked ahead on a first come, first served basis. It is typically best to give 2-3 business days notice to book your trip, as our schedules fill up fast.

Trips in Clay County are \$1.00 per ride. See website for other fares and fees.

Clothing Resources

Reach of Clay County Thrift Store

1252 US Route 64
Hayesville, NC 28904

828-389-0017

<https://www.reachofclaycounty.org/thriftstore>

Monday through Saturday:
9:30 AM - 4:30 PM

The Reach Thrift Store is a non-profit store that uses proceeds from sales of donated items to benefit the Reach of Clay County emergency shelter.

Prices vary depending on item.

Granny's Attic

200 US-64
Hayesville, NC 28904

<https://www.facebook.com/p/Grannys-Attic-Thrift-Store-100064605015004/>

Wednesday to Friday:
9:00 AM - 4:00 PM
Saturday:
10:00 AM - 2:00 PM

Granny's Attic is a not-for-profit thrift store offering gently used items to the public for a reasonable price. The profits from Granny's will be given out to other not for profits (501C3) to aid and enable them to improve the charitable purpose of the receiving organization.

Prices vary depending on item

Salvation Army Family Store

330 Pigeon Street
Waynesville, NC 28786

828-452-9728

<https://southernusa.salvationarmy.org/waynesville/home#Cards>

Monday through Saturday:
9:00 AM to 4:15 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. **Always ask your parole officer before leaving Clay County.**

Prices vary depending on item

Directory for Clay County Agencies:

Clay County Probation Department	1261 Courthouse Dr, Hayesville, NC 28904	828-389-0069
Clay County DMV	1440 Main Street Andrews, NC 28901 Always ask your parole officer before leaving Clay County.	828-321-1442
Clay County Dpt. of Social Services	119 Courthouse Dr, Hayesville, NC 28904	828-389-6301

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

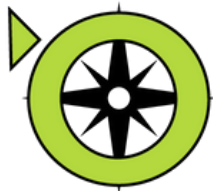
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Clay County (for all military veterans): 828-389-6301 or online at <https://www.clayconc.com/veterans-services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY