



Reentry Resource Guide for Henderson County



2024




now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.mastgeneralstore.com



Resource Guide - Henderson County

The service providers listed below are for Henderson County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Henderson County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Henderson County.

One-Stop Resource Centers



Hendersonville Rescue Mission

639 Maple St.
Hendersonville, NC 28792

828-697-1354

[https://
www.hendersonvillerescuemission.org/](https://www.hendersonvillerescuemission.org/)

Main Office:
Monday to Friday 8:30 AM to 4:00
PM
Shelter:
4:00 PM to 7:00 PM

Provides food, medical care,
addiction recovery, and help with
job placement and finding stable
housing.

Free



Rise 4 Me

<https://www.rise4me.com/>

Rise4Me is a free, online tool that
offers a directory of reentry
resources made available in an
easily accessible format. RISE
stands for Resources for
Improvement, Support and
Empowerment for Returning
Citizens.

Free

One-Stop Resource Centers

United Way of Henderson County

722 5th Ave West
Hendersonville, NC 28793

828-692-1636

www.liveunitedhc.org

Monday through Friday: 8:00 AM to 4:00 PM

Provides support to dozens of member agency programs in Henderson County. In addition to calling the number provided for the Hendersonville office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

Food Resources

Salvation Army of Henderson County

239 3rd Ave. East
Hendersonville, NC 28792

828-693-4181

<https://southernusa.salvationarmy.org/henderson-polk-transylvania/homee>

Monday through Friday
9:00 AM to 12:00 PM

Offer a food pantry for the community for those in need.

Free

Food Resources



The Storehouse

1049 Spartanburg Hwy
Hendersonville, NC 28739

828-692-8300

<https://www.storehouseonline.org/>

Wednesday, Thursday and Friday
9:00 AM to 2:00 PM

We are a Christ-centered ministry providing food and life's most basic necessities (hygiene) for those in need in Henderson County, NC.

Our Food Pantry assists anyone with food insecurity. We also provide some basic household items to those in need as well as some clothing when available. They do ask for ID but no one will be turned away if ID is not available. Please call ahead so they can have food boxes prepared.

Free

IAM Interfaith Assistance Ministry

Main Office:
310 Freeman St
Hendersonville, NC 28792
Mobile Food Pantry
(see Website for locations)

828-697-7029

<https://www.iam-hc.org/mobile-pantry>

Mobile Pantry runs from 3:00 PM to 5:30 PM
(check hours and location on website)

IAM provides crisis assistance with a range of essential items and services including food for a week for each family member, clothing, linens, personal hygiene supplies, heat and utility bills, rent and mortgage payments, medications, pet food, and other basic needs. Our services are available for Henderson County residents.

Free

Medical / Dental Resources

Henderson County Health Department

1200 Spartanburg Hwy. Suite 100
Hendersonville, NC 28792

828-692-4223

<https://www.hendersoncountync.gov/health>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Henderson County.

Accepts most major insurance is accepted. If uninsured then fees are based on sliding scale based on income. No one is turned away due to inability to pay.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Mental Health & Substance Abuse Resources



Back On Track Ministries

1900 Spartanburg Hwy.
Hendersonville, NC 28792

828-595-9091

[https://
www.backontrackaddictionministries.com/](https://www.backontrackaddictionministries.com/)

Monday through Saturday
9:00 AM to 5:00 PM

To provide no cost care, education and religious guidance to those suffering from addiction related issues, their families and to the homeless of our community.

We invite the addicted and homeless to a better life:

We offer food, personal hygiene products and clothing.
We offer classes and programs to show the way to a better life.
We offer acceptance and understanding without condemnation.

We pay fees and provide transportation to detox and rehabilitation programs.
We pay the cost of health insurance for the addicted with mental health issues or suffering from trauma and place them in mental health programs.
We advocate services for legal issues and work with probation officers, social workers and family services.
When they return we provide support:

We help find transitional housing.
We offer classes to support family life, leadership, recovery support groups, teen support groups and Bible studies.
We help with food and clothing to help them re-start.
We support this through your financial donations and support of our resale store.

Free

Mental Health & Substance Abuse Resources

Celebrate Recovery

First Baptist of Hendersonville
312 5th Ave West
Hendersonville, NC 28739

828-693-3493

<https://fbchnc.org/ministries/celebrate-recovery>

Wednesdays:
5:00pm - Dinner
6:15pm - Program
7:45pm - Small Groups

Celebrate Recovery is a Christ-centered, 12 step recovery program for anyone struggling with hurt, pain or addiction of any kind. Celebrate Recovery is a safe place to find community and freedom from the issues that are controlling our life. This Celebrate Recovery program is located inside FBH Church.

If you are on NC Sex Offender Register check with Probation Officer before attending.

Free



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center-Henderson County

826 S Garnett St,
Henderson, NC 27536

252-598-5200

<https://www.ncworks.gov/>

Monday through Friday
8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Job Training / Job Placement Resources

Labor Finders

1800 Asheville Hwy
Hendersonville, NC 28791

828-513-5084

<https://www.laborfinders.com/>

Monday through Friday:
6:00 AM to 6:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

CareerOneStop

<https://www.careeronestop.org/>

CareerOneStop is the flagship career, training, and job search website for the U.S. Department of Labor. The website serves job seekers, businesses, students, and career advisors with a variety of free online tools, information and resources. Find career, training, and job search resources just for you.

Free

MAU Workforce Solutions

2560 Asheville Hwy Suite 20,
Hendersonville, NC 28791

828-558-2800

mau.com

Monday through Friday: 8:00 AM to
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Apple Country Public Transit

Main Office:
1405 West Boulevard,
526 7th Ave E,
Hendersonville, NC 28792

828-698-8571

<https://www.hendersoncountync.gov/planning/page/apple-country-public-transit>

Monday through Friday:
6:30 AM to 6:30 PM

Apple Country Public Transit provides bus service throughout the City of Hendersonville, Town of Fletcher and Laurel Park with three (3) bus routes running from 6:30 a.m. - 6:30 p.m., Monday through Friday (exceptions include holidays and severe weather) on a 1-hour cycle. Routes originate from the Transfer Site, located at the corner of 4th and Grove Street in downtown Hendersonville

Fees vary depending on length of route. Please call for exact cost. See website for Route Map

Clothing Resources



Back On Track Thrift Store

1900 Spartanburg Hwy.
Hendersonville, NC 28792

828-595-9091

[https://
www.backontrackaddictionministries.com/](https://www.backontrackaddictionministries.com/)

Monday through Saturday
9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item. Some clothing items offered for free for those in need. Call store for info

IAM Interfaith Assistance Ministry

119 Jack Street
Henderson ,NC 28792

828-483-4437

<https://www.iam-hc.org/thrift-store>

Tuesday through Saturday
9:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item

Amazing Grace Ministries

814-A Kanuga Road
Hendersonville, NC 28739

828-329-1817

<https://foramazinggrace.com/>

Monday through Saturday:
10:00 AM to 5:00 PM

Mission: Is to offer support and hope to the working and suffering, elderly, and veterans in need of clothing, food basic needs, and disaster relief.

Prices vary depending on items. Some services such as food and clothing maybe free depending quailifications.

Directory for Henderson County Agencies:

Henderson County Probation Department	1347 Spartanburg Hwy, Hendersonville, NC 28792	828-697-4844
Henderson County DMV	125 Baystone Dr, Hendersonville, NC 28791	828-692-6915
Henderson County Dpt. of Social Services	1200 Old Spartanburg Rd Suite 300, Hendersonville, NC 28792	828-697-5500

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

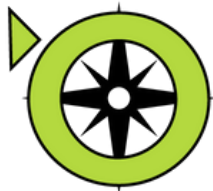
Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Henderson County (for all military veterans): 828-694-6500 or online at <https://www.hendersoncountync.gov/county/page/veterans-services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney

Essential Services program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 888-507-3368 or visit www.ourjourney2gether.com/essential-services.



OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY