



# Reentry Resource Guide for Chatham County



**2024**




now with partner info!

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.chathamcountyncfair.com](http://www.chathamcountyncfair.com)



## Resource Guide - Chatham County

The service providers listed below are for Chatham County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Chatham County not listed. Please call (888) 50 REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Chatham County.

### One-Stop Resource Centers



#### **Chatham County Reentry Program**

40 E. Chatham St., Suite 1500  
Pittsboro, NC 27312

919-642-1213

Monday - Friday 8:00 am - 5:00 pm

Provides direct assistance or referrals in many areas, including transportation, job training, transitional housing, education, and mental health/substance abuse.

Assistance is free; some services provided by partner organizations may charge fees

#### **United Way of Chatham County**

72 Hillsboro Street,  
Pittsboro, NC 27312

919-542-1110

<https://unitedwayofchathamcounty.org/>

Monday - Friday 8:00 AM to 5:00 PM

Provides support to dozens of member agency programs in Chatham County. In addition to calling the number provided for the Chatham office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### The Salvation Army of Chatham

126 Village Lake Rd,  
Siler City, NC 27344

336-763-6402

<https://southernusa.salvationarmy.org/greensboro/chatham-county-services/>

Monday - Friday 9:00 am - 4:30 pm

The Salvation Army meets human need wherever, whenever, and however we can. A wide variety of services may be offered including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Holiday Giving. Check with your Salvation Army to see how we can assist you.

Assistance is free; some services provided by partner organizations may charge fees



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



### Rise4Me

<https://www.rise4me.com/>

Rise4Me is a free, online tool that offers a directory of reentry resources made available in an easily accessible format. RISE stands for Resources for Improvement, Support and Empowerment for Returning Citizens. If nothing is listed for your specific county you can use Rise4Me to search surrounding counties.

Free

## Food Resources

### West Chatham Food Pantry

2535 Old US Highway 421 North,  
Siler City, NC 27344

919-742-3111

[https://  
www.westchathamfoodpantry.org/](https://www.westchathamfoodpantry.org/)

Monday: 3:30pm - 5:30pm  
Wednesday: 12:00pm - 2:00pm  
Friday: 12:00pm - 2:00pm

The Western Chatham Food Pantry is a all volunteer pantry whose sole purpose is to help feed the hungry throughout Chatham County. Since opening our doors, qualifying families have been able to receive food from our facility every 14 days, if needed. Must bring photo ID, proof of residence, Proof of names and ages of household and household income. Must have a referral from approved agency. See website for more info.

Free to those that qualify.

## Food Resources

### Christian United Outreach Center

2885 Lee Avenue  
Sanford, NC 27330

919-774-8485

<https://www.facebook.com/p/Christians-United-Outreach-Center-of-Lee-County-100064675242328/>

Monday:  
4:30 PM to 6:00 PM  
Wednesday & Friday:  
12:30 PM to 2:00 PM

The purpose of CUOCLC is to provide basic needs of food, clothing or spiritual guidance as may be appropriate during crisis situations to residents of Lee County. Services offered include a food bank, thrift store (where people in emergency situations can receive free clothing and other household items), emergency financial assistance and more. Please see website additional information. **Ask Parole officer before leaving Chatham County.**

Free

### CORA Food Pantry

40 Camp Drive,  
Pittsboro, NC 27312

919-542-5020

<https://www.corafoodpantry.org/need-assistance/>

#### Office Hours

Monday to Thursday:  
9:00 AM - 3:00 PM

Friday: 9:00 AM - 3:00 PM

#### Pantry Hours

Monday to Thursday:  
10:00 AM - 2:00 PM

Friday: 10:00 AM - 12:00 PM

CORA provides nutritious food to community members facing food insecurity. When a new family comes to CORA, we ask for the following information:

- Name
- Basic contact information: address, phone number, email address
- Birthdate
- Gender, race/ethnicity
- Dietary restrictions/food allergies
- And we do ask about monthly income and if the family receives food stamps to determine eligibility for federal programs.

Free

## Medical / Dental Resources

### Chatham County Health Department

1000 S. Tenth Avenue,  
Siler City, NC 27344

919-742-5641

<https://www.chathamcountync.gov/government/departments-programs-i-z/public-health/clinical-community-health-services?locale=en>

Monday through Friday: 8:00 AM to 5:00 PM

The Mission of the Chatham County Health Department is to improve health, prevent disease, protect against exposure to environmental hazards, and promote health equity for all. This center provides treatment of acute and chronic illnesses, information on women's health issues, children's health care and immunizations, adolescent health care, school, employment and sports physical health screenings, drug testing, diagnostic laboratory, health education and counseling.

Accepts most major insurance is accepted. If uninsured then fees are based on sliding scale based on income except for immunizations which will be billed at 100%.

### Chatham Cares Community Pharmacy

127 E. Raleigh Street,  
Siler City, NC 27344

919-663-0177

<https://wp.chathamcares.com/>

Monday, Tuesday, Thursday:  
10:00 AM - 4:00 PM  
Wednesday: 9:00 AM - 1:00 PM

Chatham Cares bring prescription assistance to people without health insurance and to those who are least able to afford prescription drugs. Patients *must*: be a Chatham County resident; be uninsured; not be eligible for Medicaid or Medicare Part D; have income *at or below* 250% of federal poverty guidelines; not be participating in any other drug assistance program; provide photo ID and Social Security card; provide proof of residency (utility bill, banks statement or medical bill); provide proof of income for the household (including pay stubs, copies of income tax forms, copy of social security award letter, or an employer statement regarding patient's pay); and provide copies of the last two (2) months of bank statements (for any type of bank account).

Free to those that qualify

## Medical / Dental Resources

### Siler City Community Health Center

224 South 10th Avenue  
Siler City, NC 27344

Main: 919-663-1744  
Pharmacy: 919-663-0348  
Dental: 919-663-4401

<https://piedmonthealth.org/siler-city-location/>

**See website for each department's hours**

Siler City Community Health Center's mission is to improve the health and well-being by providing high-quality, affordable, and comprehensive primary health care.

Services include:  
Medical Services  
Dental Services  
SeniorCare Services  
Pharmacy Services  
PHS WIC

Accepts most major insurance is accepted. If uninsured then fees are based on sliding scale based on income.



### NC MedAssist

866-331-1348

<https://medassist.org/>

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.**



## Medical / Dental Resources



### **Parks Insurance**

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to  
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources



### **Daymark Recovery Services, Inc.**

1105 E. Cardinal Street,  
Siler City, NC 27344

919-663-2955  
24-Hour Crisis Hotline  
866-275-9552

<https://www.daymarkrecovery.org/locations/chatham-center>

Monday through Friday:  
8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options. All of our staff are highly qualified individuals with a plethora of knowledge to suit individual care as needed. Each of our facilities has a core set of service options available, however; some centers offer various group meetings or community outreach programs according to the service area. Please contact the center for schedules or further information as these programs and meetings vary and often change depending upon attendance and counselor availability.

Individuals with Medicaid have no obligation for a copay. Individuals with Medicare or private insurance will be obligated to meet their policy's requirement(s). Individuals who are uninsured will be eligible for a sliding or discounted scaled as defined by the relevant Managed Care Organization/Local Management Entity

## Mental Health & Substance Abuse Resources

### Chatham Recovery

1758 E. 11th Street, Suite E  
Siler City, NC 27344

919-663-3303

<https://www.morseclinics.com/locations/chatham-recovery>

Call or go online to schedule an appointment.

Welcome to Chatham Recovery (Morse Clinic of Siler City). We are an Opioid Treatment Program in Chatham County. Our clinic in Siler City offers daily dosing of methadone or buprenorphine in addition to counseling to help people overcome addiction to heroin and other opiates. We also offer psychiatric services including medication management, and an office based suboxone program.

Payment is due every Monday. The cost of the Methadone Maintenance Program is \$80 per week, regardless of dose. The cost of the Buprenorphine Maintenance Program is \$120 per week, regardless of dose. Our Office Based Suboxone Program is \$250 for the initial visit and \$125 for each subsequent visit. Patients with Cardinal Innovations Medicaid and Sandhills Center Medicaid will not be charged. To schedule an appointment, contact us today!



### Mental Health America

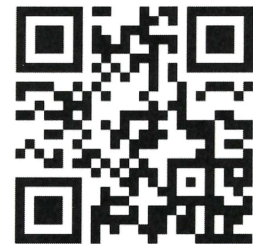
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

## Job Training / Job Placement Resources



### **NCWorks Career Center - Pittsboro**

126 Village Lake Rd,  
Siler City, NC 27344

336-763-6400 ext. 65268

<https://www.ncworks.gov>

Wednesday: 8:30 AM to 4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job. Free

For more options for hours call the Lee County NCWorks at 919-775-2241. Address is 1909 Lee Avenue Sanford, NC 27330

**Always ask Parole Officer before leaving Chatham County.**

### **Vocational Rehabilitation**

104 Village Lake Drive,  
Siler City, NC 27344

919-663-2544

<https://www.ncdhhs.gov/eipd>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities. Free

### **MJ's Staffing**

910 N. 2nd Ave  
Siler City, NC 27344

919-799-7755

<https://www.mjsstaffing.com/>

Monday to Friday:  
8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer day-labor jobs. Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Chatham Transit Network

127 Dr. Martin Luther King Jr. Drive,  
Pittsboro, NC 27312

919-542-5136

<https://chathamtransit.org/>

Monday through Friday: 4:30 AM to 5:30 PM

The mission of Chatham Transit Network is to provide mobility to meet the needs of the community. You must call to reserve a ride 48 hours in advance. The nature of transportation is such that we cannot give an exact time for pick-up and drop-off so we ask that you are ready one hour prior to your requested pick up time.

Fares are charged per mile.  
0 to 3 miles: \$2.00  
3.1 to 5 miles: \$3.00  
5.1 to 7 miles: \$4.00  
7.1 to 10 miles: \$5.00  
10.1 to 13 miles: \$7.00

## Clothing Resources

### **Second Bloom of Chatham Thrift Shop**

630 East St,  
Pittsboro, NC 27312

919-545-0005

[https://  
www.secondbloomofchatham.org/  
thriftshop](https://www.secondbloomofchatham.org/thriftshop)

Tuesday to Saturday:  
10:00 Am to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices.

Prices vary by item.

### **Chatham PTA Thrift Shop**

400 East St,  
Pittsboro, NC 27312

919-542-4070

[https://www.facebook.com/people/  
Chatham-PTA-Thrift-Shop-Pittsboro-  
Store/100061689109831/?fref=nf](https://www.facebook.com/people/Chatham-PTA-Thrift-Shop-Pittsboro-Store/100061689109831/?fref=nf)

Monday to Saturday:  
9:00 AM to 5:00 PM

Offers previously-owned furniture, toys, electrical appliances, kitchenware and other items at thrift-store prices.

Prices vary by item.

### **Ebenezer's Attic of Siler City**

218 East 11th Street,  
Siler City, NC 27344

919-663-2770

[https://www.facebook.com/  
ebenezersatticsc/](https://www.facebook.com/ebenezersatticsc/)

Monday & Tuesday:  
9:00 AM to 5:00 PM  
Thursday & Friday:  
9:00 AM to 5:00 PM  
Saturday:  
9:00 AM to 2:00 PM

Offers previously-owned clothing, furniture and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary by item.

### **Directory for Chatham County Agencies:**

Chatham County Probation Department	134 Village Lake Rd. Siler City, NC 27344	919-742-5371
Chatham County DMV	1103 N 2nd Ave, Siler City, NC 27344	919-663-2601
Chatham County Dpt. of Social Services	102 Camp Dr.. Pittsboro, NC 27312	919-542-2759

### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### **Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

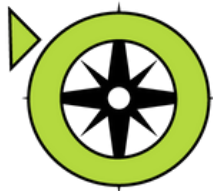
Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Chatham County (for all military veterans): 919-545-8334 or online at <https://www.chathamcountync.gov/government/departments-programs-i-z/veteran-services>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

### **Other Assistance Available through OurJourney:**

Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**  
**(888) 50-REENTRY**