



# Resource Guide for Richmond County



**2024**




## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.https://en.wikipedia.org/wiki/Rockingham,\\_North\\_Carolina](https://en.wikipedia.org/wiki/Rockingham,_North_Carolina)



## Resource Guide - Richmond County

The service providers listed below are for Richmond County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted on the Our Partners page of our website.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Richmond County not listed. Please call (888) 50 REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Richmond County.

### One-Stop Resource Centers

#### **United Way - Richmond**

208 E Franklin St, Ste D,  
Rockingham, NC 28379

910-997-2173

[www.unitedwayrichmondnc.net](http://www.unitedwayrichmondnc.net)

Monday through Friday: 8:00 AM to  
5:00 PM

Offers mostly referrals for everything from housing assistance to transportation. United Way Richmond is part of the larger United Way network and can tap into that network for a wide variety of services. Rather than calling the number provided for the Richmond office, you might get more help and answers by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

#### **Crossroads Reentry**

PO Box 861  
Huntersville, NC 28070

704-499-1332

[www.crossroadsreentry.org](http://www.crossroadsreentry.org)

Located near Charlotte, NC, but offers a wide variety of resources and referrals in several categories for those returning from prison regardless of location. Their slogan is “Any need, anywhere.” Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

## Food Resources

### Place of Grace

252 School Street  
Rockingham, NC 28379

910-817-7801

[www.pogcampus.com](http://www.pogcampus.com)

Monday and Wednesday: 10:00 AM  
to 2:00 PM

Provides food on a first-come-  
first-serve basis until the food  
runs out.

Free

### Prayer and Faith Temple Church

205 Thomas Street  
Hamlet, NC 28345

910-582-1177

No website available

Every Wednesday: 11:30 AM to  
12:30 PM

Provides food on a first-come-  
first-serve basis until the food  
runs out.

Free

If you need food assistance on a  
day when the Prayer and Faith  
Temple Church food bank isn't  
open, you may still call for help.

## Medical / Dental Resources

### Richmond Country Health Department

127 Caroline Street  
Rockingham, NC 28379

910-997-8301

[www.richmondnc.com/202/Health-  
Department](http://www.richmondnc.com/202/Health-Department)

Monday through Thursday: 8:00 AM  
to 6:00 PM  
Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of  
health needs, including  
prescription refills, disease  
prevention and others. Also offers  
free HIV and other STD testing.

Fee based on a sliding  
scale (what you can  
afford). Could qualify  
for free service. No  
charge for HIV and STD  
testing.

## Medical / Dental Resources



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to  
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.**



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.**

## Mental Health & Substance Abuse Resources

### DayMark Recovery Center

3705 Latrobe Dr., Suite 340  
Charlotte, NC 28211

910-895-2462

[www.daymarkrecovery.org](http://www.daymarkrecovery.org)

Monday through Friday: 8:00 AM to  
5:00 PM

Provides comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options.

Accepts various forms of insurance, including Medicaid, but will also work with those who can't afford treatment.



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/  
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](http://mhascreening.org)

## Job Training / Job Placement Resources

### Vocational Rehabilitation

1793 E Broad Ave.  
Rockingham, NC 28379

910-997-9230

[www.ncdhhs.gov/divisions/  
vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Call for set up appointment

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology.

Free

### Mega Force Temp Agency

1194 Rockingham Rd.  
Rockingham, North Carolina 28379

910-895-0510

[www.megaforce.com](http://www.megaforce.com)

Call for Hours of Operation

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

## Transportation Resources

### Area of Richmond Transit

504-C East Broad St.  
Rockingham, NC 28380

910-895-1313

[www.richmondnc.com/173/Area-of-Richmond-Transit](http://www.richmondnc.com/173/Area-of-Richmond-Transit)

Buses operate 24/7

Provides low cost transportation for residents of Richmond County. Call the day before your trip by 12:00 PM and they will be there to pick you and take you to your destination. When you are done and ready to go back give them a call and they will get you back where you want to be. They do provide wheelchair service.

Fares begin at \$3.00 one-way and increase depending on destination

## Clothing Resources

### Goodwill Industries - Rockingham

705 US 74 Business  
Rockingham, NC 28179

910-517-0400

[www.goodwillsp.org/shop/retail-stores/rockingham/](http://www.goodwillsp.org/shop/retail-stores/rockingham/)

Monday through Saturday: 10:00 AM to 9:00 PM

Sunday: 10:00 AM to 7:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### Place of Grace

252 School Street  
Rockingham, NC 28379

910-817-7801

[www.pogcampus.com](http://www.pogcampus.com)

Tuesday through Thursday: 10:00 AM to 4:00 PM

Provides clothing on a first-come-first-serve basis until the clothing runs out

Free



### Directory for Richmond County Agencies:

Richmond County Probation Department	219 S Lee St. Rockingham, NC 28379	910-997-9107
Richmond County DMV	200 College Drive Hamlet, NC 28345	910-582-7032
Richmond County Dpt. of Social Services	125 Caroline Street Rockingham, NC 28379	910-997-8480

### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

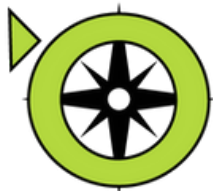
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Greene County (for all military veterans): 252-747-7320 or online at <https://greenecountync.gov/departments/veterans-service-office/>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**  
**(888) 50 REENTRY**