



# Reentry Resource Guide for Alexander County



**2024**




now with partner info!

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.eventsintheusa.com](http://www.eventsintheusa.com)



## Reentry Resource Guide - Alexander County

The service providers listed below are for Alexander County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Alexander County not listed. Please call (888) 50-REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Alexander County.

### One-Stop Resource Centers



#### **Piedmont Triad Regional Council - Project Reentry**

124 4th Crescent Place  
Statesville, NC 28625

704-873-5005

[www.ptrc.org/services/criminal-justice/project-re-entry](http://www.ptrc.org/services/criminal-justice/project-re-entry)

Monday through Friday: 8:00 AM to 5:00 PM

This organization is specifically designed to address the needs of men returning from prison. It provides individual case management/transition planning, deinstitutionalization counseling, employment and vocational training, mental health and substance abuse treatment referrals, housing referrals, basic needs and transportation assistance, family reunification support.

Ask for Wendy Martin. Call to schedule appointment.

Located inside the Goodwill Career Center.

**Always ask Parole Office before leaving Alexander County.**

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### United Way - Alexander County

54 East Main Avenue  
Taylorsville, NC 28681

828-320-2475

[www.unitedwayalexander.org](http://www.unitedwayalexander.org)

Monday through Thursday: 8:00 AM  
to 5:30 PM

Friday: 8:00 AM to 4:30 PM

Provides support to dozens of member agency programs in Alexander County. In addition to calling the number provided for the Alexander office, you can get 24-hour assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

### Greater Hickory Cooperative Christian Ministry (GHCCM)

31 1st Avenue SE  
Hickory, NC 28602

828-327-0979

<https://ccmhickory.org/>

Monday through Thursday: 8:00 AM  
to 4:00 PM

By appointment only.

Offers crisis services, such as food, clothing, financial assistance with utilities, rent, and mortgage; also medical and behavioral healthcare and pharmacy to Catawba and Alexander county residents without insurance that meet the income limits. Please call to schedule an appointment. **Always ask Parole Officer before leaving Alexander County.**

Assistance is free; some services provided by partner organizations may charge fees

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

# One-Stop Resource Centers



## Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



## Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## The Bridge Community

54 East Main Ave, Suite C  
Taylorsville, NC 28681

828-352-9579

<https://the-bridge-community.org/>

Monday through Friday: 8:00 AM to 4:00 PM

The Bridge Community's mission is to improve lives across our communities by prioritizing the needs of employment, education, counseling services, and health services in our community, and surrounding areas. We are framing innovative and effective partnerships with other organizations and strategically connecting, raising & investing resources to make lasting changes.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### Foundation of Hope Ministries

P.O. Box 26,  
Union Grove, NC 28689

704-622-5603

<https://fohminc.org/>

Available 24/7  
May have to leave message

Foundation of Hope Ministries has learned that every person they come in contact with has a special fingerprint, so the plan for their future looks different in how we serve. We literally step through life with them daily, keeping them focused, grounded, with love and support.

We've built strong relationships with great partners in our community that have resources for us to leverage to better meet those needs from recovery, stable living, families reunited, parents getting their children back, job stability, GED's, trade skills, new lives born, death, and anything one can imagine. But when you reach the ONE and a life is renewed, there is no mess we wouldn't walk through to get them where they want to be... so we continue to walk through life with them as family.

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees



### Forgiven Ministry

200 Macedonia Church Road  
Taylorsville, NC 28681

828-632-6424

<https://forgivenministry.org/>

Monday to Friday  
8:30 AM to 5:00 PM

Forgiven Ministry's mission is to meet the spiritual, physical and emotional needs of the children of inmates, the inmates themselves, ex-inmates and inmates' families, with the result of healing wounds inflicted by crime, redirecting lives, and restoring these individuals into the community as productive citizens, parents and family members.

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees

## Food Resources



### **957 Mobile Café**

See website for location and times

828-471-6955

<https://www.957mobilecafe.org/home>

*See website for location and time*

The 957 Mobile Café is a non-profit organization dedicated to feeding Alexander County's needy and homeless. We serve "to go bag" lunches 4 days a week across the community via our mobile truck. See website for a calendar of meals served. Call for more information.

Free

### **Christian Crisis Center of Alexander County**

215 5th Avenue SW,  
Taylorsville, NC 28681

828-632-0022

Monday to Friday  
9:00 AM to 12:00 Noon

Provides food boxes to residents of Alexander County once per month. Must have proof of residency

Free

### **Stony Point Christian Ministries**

243 Ruritan Park Rd  
Stony Point, NC 28678

704-585-6521

Monday 10:00 AM to 1:00 PM

Provides food to those in need in the surrounding area

Free

## Medical / Dental Resources

### Alexander County Health Department

338 1st Ave SW,  
Taylorsville, NC 28681

828-632-9704

<https://alexanderhealth.org/>

Monday through Friday: 8:00 AM to  
5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations.

Free



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.**



## Medical / Dental Resources

### Iredell Family Care Center

1668 NC Hwy 16 South  
Taylorsville, NC 28681

828-632-9736

<https://www.fcctaylorsville.com/>

By appointment:  
Monday thru Friday  
8:00 AM - 6:00 PM

Offer assistance with a variety of health needs as well as a Cardiologist and Orthopedic services. Their providers can treat patients over the phone or through video. Car-side visits allow a patient to remain in their vehicle for their appointment. Please visit our website or call for more information and to schedule an appointment.

Family Care Center will help you file your insurance forms. We do ask that you pay all deductibles and co-pays at the time of your visit. If you are unable to do so, we will work with you to set up a payment plan so that you can receive the treatment that you require.

We accept all major carriers, Medicare, Medicaid, BCBS, United Healthcare, Aetna and many others.



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources

### Addiction Recovery Medical Services

31 E Main Ave,  
Taylorsville, NC 28681

704-872-0234

<https://www.armscanhelp.com/>

Monday through Friday: 5:00 AM to  
12:00 PM

Saturday 6:30 AM to 9:30 AM

Here at A.R.M.S., we offer adult substance abuse treatment services that include medically monitored detoxification, individual counseling, and group therapy through our intensive faith-based outpatient program.

#### NEW PATIENTS WITH PRIVATE INSURANCE OR NO INSURANCE

\$50.00 for the initial intake - Covers 1st, 2nd and 3rd day  
\$15.00 per day (Buprenorphine) starting 4th day  
\$8.00 per day (Methadone) starting 4th day

#### ESTABLISHED PATIENTS WITH PRIVATE INSURANCE (Cigna, UHC, ETC)

Patient will be responsible for the \$15.00 a day until insurance starts paying medical expenses at 100%. At that time the patient will still be responsible for the daily medicine charges.

You may choose to pay daily or in advance. We will not be able to extend credit. All copays and medicine money is due at the time of service. If your insurance does start to pay at 100% you may be eligible for a refund on the services that you have paid for.

Medicine money is non-refundable.

#### MEDICARE AND MEDICAID PATIENTS

Medicaid patients are responsible for \$8.00 a month in copays (two doctor visits and two drug screens).

Medicare patients are responsible for their co-pays.

NOTE: The daily rates of \$8.00 and \$15.00 include medication. No prescription plans are accepted.

## Mental Health & Substance Abuse Resources

### Daymark Recovery Center - Iredell

524 Signal Hill Drive Extension  
Statesville, NC 28625

704-871-1045

<https://www.daymarkrecovery.org/locations/statesville-crisis-recovery>

Monday through Thursday: 8:00 AM to 5:00 PM

Friday: 8:00 AM to 12:00 PM

Provides comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options. **Always ask Parole Officer before leaving Alexander County.**

Accepts various forms of insurance, including Medicaid, but will also work with those who can't afford treatment.



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

## Job Training / Job Placement Resources

### NCWorks Career Center - Alexander County

604 7th St, SW  
Taylorsville, NC 28681

828-632-4631

[www.ncworks.gov](http://www.ncworks.gov)

Monday through Thursday: 8:00 AM to 4:30 PM

Friday: 8:00 AM to 12:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for finding a Job. Free

## Job Training / Job Placement Resources

### Hire Dynamics

518 North Main Street  
Troutman, NC 28166

704-873-1774

[hiredynamics.com](http://hiredynamics.com)

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. If you can, they recommend that you apply online and then schedule a follow-up appointment.

Free

### Brigette's Staffing

499 East Main Avenue  
Taylorsville, NC 28681

828-635-6323

<https://bridgettesstaffing.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

## Financial Resources



### Operation HOPE

704-680-3163 or  
888-388-4673

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Greenway Public Transportation

*Main Office:*  
1515 4th Street SW  
Conover, NC 28613

There are several designated pick-up and drop-off spots in Alexander County.

828-464-9444 (Customer Service)  
828-465-7634 (Bus Info Direct)

<https://www.mygreenway.org>

Pick-up and Drop-off times vary

**The Taylorsville Bus Service is offered every half hour on Monday through Friday during the hours of 10:00 a.m. to 5:00 p.m.** Riders can board and exit the bus at any of the 29

designated bus stops. The bus will serve the community starting on Hwy 16 N. at the Walmart Garden Center, along Hwy 16S. to Main Ave Dr. and Main Ave. The bus will follow the fixed route time points providing access to merchants, friends and relatives, restaurants, and community services. Each stop is serviced once per half hour providing riders multiple opportunities to ride.

The bus will also "Flex" of the route to pick up scheduled passengers who are within 3/4 mile of the route. "Flex" trips must be scheduled in advance by noon the business day before the trip by calling 828-464-9444. The rider chooses the time and place along the fixed route to board and exit the bus. Ride once, twice, or all day.

Call or visit their website for more information about each route, including schedule of stops.

Free

## Clothing Resources

### **Goodwill Industries Thrift Stores - Alexander County**

781 NC Hwy 16 South,  
Taylorsville, 28681

828-632-0092

<https://www.goodwillnwc.org>

Monday through Saturday: 10:00 AM  
to 8:00 PM

Sunday: 1:00 to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

### **Salvation Army Family Thrift Store**

226 Westgate Dr,  
Taylorsville, NC 28681

<https://www.facebook.com/p/Salvation-Army-Family-Store-Taylorsville-North-Carolina-100068002282683/>

Monday to Saturday  
9:00 AM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item. They may give you a voucher for free clothes if you mention that you just got out of prison

### **Mission Thrift Store**

505 E Main Ave,  
Taylorsville, NC 28681

828-635-4132

<https://www.facebook.com/p/Mission-Thrift-Store-Taylorsville-NC-100068074133546/>

Monday through Friday: 9:00 AM to  
5:00 PM

Saturday: 9:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item.

**Directory for Alexander County Agencies:**

Alexander County Probation Department	81 North NC-16 Taylorsville, NC 28681	828-632-1125
Alexander County DMV	2390 NC-90 Taylorsville, NC 28681	828-632-4449
Alexander County Dpt. of Social Services	604 7th St SW Taylorsville, NC 28681	828-632-1080

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

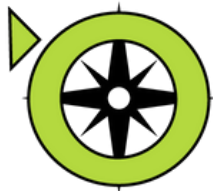
Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Alexander County (for all military veterans): 828-632-5411 or online at <https://alexandercountync.gov/departments/veterans-services/>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina is automatically eligible to participate in the OurJourney

**Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**  
**(888) 50-REENTRY**