



# Reentry Resource Guide for Graham County



**2025**




*now with partner info!*

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.nikoncafe.com](http://www.nikoncafe.com)



## Resource Guide - Graham County

The service providers listed below are for Graham County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Graham County not listed. Please call (888) 50-REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Graham County.

**NOTE: Because Graham County is limited in reentry support resources, some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Graham County for reentry assistance. However, you should always contact your parole officer before leaving Graham County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Graham County may result in a violation of the conditions of your post-release.**

### One-Stop Resource Centers

#### **The Salvation Army of WNC Waynesville**

330 Pigeon Street  
Waynesville, NC 28786

828-456-7111

[https://southernusa.salvationarmy.org/  
waynesville/home#Cards](https://southernusa.salvationarmy.org/waynesville/home#Cards)

Monday - Saturday:  
9:00 AM - 4:15 PM

Provides emergency financial assistance, daily walk-in Food Pantry, temporary shelter, rent and utility assistance, clothing vouchers and more. Serving Cherokee, Clay, Graham, Haywood, Jackson, Macon, and Swain counties. Call for information. **Always ask your Parole Officer before leaving Graham County.**

Free

## One-Stop Resource Centers



### **Catholic Charities Diocese of Charlotte (Western Region Office)**

50 Orange Street  
Asheville, NC 28801

828-820-5147

<https://ccdoc.org/>

Monday-Thursday 9:30am-4pm

Main office is located in Asheville however some services are virtual or provided in community.

Services provided in Graham County include-  
Case Management- Assistance with resources to transition to stability

Counseling- Licensed clinical counseling (virtual/Spanish counseling available, sliding fee scale)

Direct Assistance- financial requests for assistance

Immigration Services- please contact Anggie Fernandez

[alfernandez@ccdoc.org](mailto:alfernandez@ccdoc.org)

704-370-3219

Counseling- Sliding Fee Scale

All other services- Free



### **No Wrong Door**

102 Thomas Heights Rd  
Franklin, NC 28734

828-349-3366

<https://www.nowrongdoorwnc.org/>

Monday through Friday:  
8:00 AM to 5:00 PM

No Wrong Door is a non profit organization who supports people who are transitioning from detention or treatment facilities, provides community based peer support, family support groups, one on one support for those who struggle with substance use and/or mental health issues. They can also provide basic need items such as food and clothing. Call the number listed for more information. **Always ask Parole Officer before leaving Graham County.**

Most services are free. There is a fee for some of the classes that are provided. Call for information

### **Recidivism Reduction Call Center**

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?  
Do you need a **job**?  
Do you need **inspiration**?  
Do you need to **connect**?



Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



### Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:  
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

## Food Resources

### Grace Place, A Community Table

300 Five Point Road  
Robbinsville, NC, 28771

828-346-6131

<https://fivepointcenter.org/>

Hours vary depending on service

Grace Place has two options for food services:

Weekly community meal is offered every Wednesday 5:00 Pm to 6:30 Pm. Call Michelle at 828-346-6131

TEFAP Distribution is the 2nd and 4th Wednesday of each month from 5:00m Pm to 6:30 Pm. Call Theresa at 828-346-6134

Client Choice Shopping every 1st and 3rd Thursday of the month form 11:00 Am to 2:00 Pm. Call Theresa at 828-346-6134

Emergency Food Boxes: Call 828-735-1037

Free to those that qualify.

### Manna Food Bank

800-820-1109

<http://www.mannafoodbank.org/>

Mana Food Bank serves residents of Western North Carolina in filling out Food Assistance Applications and Re-Certifications.

Referrals given for emergency food pantries. You can find local food banks in WNC by searching based off of your location. Manna Food Bank also has a schedule on their website for a mobile food pantry.

Free

## Medical / Dental Resources

### Graham County Health Department

191 P&J Road  
Robbinsville, NC 28771

828-479-7900

<https://health.grahamcounty.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Graham County Health Department offers Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, WIC food program, laboratory services, communicable disease case management and drug therapy. Appointments are required and are available on a weekly schedule. Call 828-479-7900 to schedule an appointment.

Accepts most major insurance. If uninsured then fees are based on sliding scale based on income. No one is turned away due to inability to pay. A charge of \$50 is made for everyone, without consideration of income

## Medical / Dental Resources



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to  
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.**



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (For example, if you live with one other person, the yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.**

## Medical / Dental Resources

### Appalachian Mountain Community Health

409 Tallulah Rd.  
Robbinsville, NC 28771

828-479-6434

[https://  
www.appalachianmountainhealth.org/](https://www.appalachianmountainhealth.org/)

Monday through Friday:  
8:00 AM to 5:00 PM

Appalachian Mountain Health (AMH) provides quality, affordable health services at six locations throughout Western North Carolina. They are proud to serve patients in Buncombe, Cherokee, Graham, and Jackson counties. AMH is a Federally Qualified Health Center (FQHC). For you, that means we deliver timely, comprehensive, and quality health services to our most vulnerable and high-risk populations with dignity and respect – regardless of a person’s ability to pay. What makes us even more unique is that we integrate behavioral health (i.e., mental health services) into the primary care setting. Why not take care of the entire person - mind, body, and spirit - at one location, during one visit.

Appalachian Mountain Health (AMH) offers a program that reduces fees charged to insured and uninsured patients based on their income and family size. Accepts most major insurance. No one is turned away due to inability to pay.

## Mental Health & Substance Abuse Resources

### Statewide Peer Warmline

855-733-7762

Available 24/7

The statewide Peer Warmline is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warmline is available 24 hours a day, 7 days a week.



## Mental Health & Substance Abuse Resources

### Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Free

### Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](https://mhascreening.org)

### Appalachian Community Services

217 South Main St.  
Robbinsville, NC 28771

828-479-6466

<https://www.acswnc.com/graham-county>

Monday to Friday:  
8:00 AM - 5:00 PM

Appalachian Community Services provides Mental Health, Substance Abuse and Developmental Disability Services to individuals, families, and communities within the seven western counties of North Carolina. Crisis Line: 888-315-2880.

CTS Peer support can help individuals located other local resources that are available in their county

Accepts most major insurances. Also can help uninsured file for payment assistance if they qualify.

## Mental Health & Substance Abuse Resources

### Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:  
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

### Celebrate Recovery

17 Harris Creek Rd  
Robbinsville, NC 28771

[https://  
www.graceextendedministries.net/](https://www.graceextendedministries.net/)

704-284-1060

Monday: 6:00 PM to 8:00 PM

Celebrate Recovery is a Christian based recovery program for anyone dealing with hurts, habits, or hang-ups. Dinner is served at 6:00pm for participants.

Free

## Job Training / Job Placement Resources

### NCWorks Career Center, Tri-County

800 West US Highway 64  
Murphy, NC 28906

828-837-7407

<https://www.ncworks.gov/>

Monday through Friday: 8:00 AM to 4:00 PM

Career and Employment Counseling, Employment and training for Adults, Dislocated Workers, as well as youth, Job Seeking Skills workshops; resume assistance veterans assistance. Free internet access to search for and apply for job opportunities. **Always ask Parole Officer for permission before leaving Graham County.**

Free

## Job Training / Job Placement Resources

### Industrial Opportunities, Inc.

2586 Business 19  
Andrews, NC 28901

828-321-4754

<http://www.industrialopportunities.com/>

Monday - Friday:  
8:30 AM to 3:30 PM

IOI provides actual work for people with disabilities to learn pre-vocational and work skills. Referrals for services are through North Carolina Department of Vocational Rehabilitation (NCDVR) and Vaya Health, MCO.

\* Admissions criteria includes being a resident of Cherokee, Clay or Graham counties, vocationally disabled by physical, emotional or mental limitations and able to benefit from the programs. **Always ask Parole Officer before leaving Graham County.**

Free

## Financial Resources



### Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### **Graham County Transit**

201 West Fort Hill Rd  
Robbinsville, NC 28771

828-479-4129

<https://grahamcountytransit.org/>

Monday through Friday:  
8:00 AM to 5:00 PM

Graham County Transit provides public transportation services for the citizens and residents of Graham County. Our office hours are Monday through Friday from 8:00 am to 5:00 pm. If an operator is not available to take your call please leave a message. Our answering machine is operational 24 hours a day seven days a week. They provide demand response and subscription service for medical appointments, shopping, nutrition, continuing education programs, etc. They require a 24 hour notice for in county transportation. All service is based on vehicle and seating availability.

Free

## Clothing Resources

### **Celebrate Grace Thrift Store**

107 Rodney Orr Bypass  
Robbinsville, NC 28771

828-479-4999

<https://www.facebook.com/p/Celebrate-Grace-Ministries-100064814109770/>

Monday through Friday:  
9:00 AM to 4:30 PM

Provides a variety of gently used clothing and other merchandise.

Prices vary depending on item.

### **The Church Mouse Thrift Store**

150 North Main Street  
Robbinsville, NC 28771

828-479-3038

Tuesday to Saturday:  
10:00 AM to 4:00 PM

Provides a variety of gently used clothing and other merchandise.

Prices vary depending on item

### Directory for Graham County Agencies:

Graham County Probation Department	300 Rodney Orr Bypass Robbinsville, NC 28771	828-479-3538
Graham County DMV	1440 Main Street Andrews, NC 28901 <b>Always ask your parole officer before leaving Graham County.</b>	828-321-1442
Graham County Dpt. of Social Services	196 Knight Street Robbinsville, NC 28771	828-479-7911

### Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

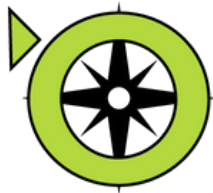
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Graham County (for all military veterans): 828-479-7966 or online at <https://www.milvets.nc.gov/>

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney**  
**PO Box 2862**  
**Rocky Mount, NC 27802**  
**(888) 50-REENTRY**