

# Reentry Resource Guide for Greene County



2024





## **PLEASE READ THIS FIRST!**

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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# Resource Guide - Greene County

The service providers listed below are for Greene County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Greene County not listed. Please call (888) 50-REENTRY or email <a href="mailto:contact@ourjourney2gether.com">contact@ourjourney2gether.com</a> to report any discrepancies or to suggest other service providers in Greene County.

NOTE: Because Greene County is limited in reentry support resources, some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Greene County for reentry assistance. However, you should always contact your parole officer before leaving Greene County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Greene County may result in a violation of the conditions of your post-release.

# **One-Stop Resource Centers**

#### United Way of the Lenoir-Greene

301 N Queen St. Kinston, NC 28501

252-527-0734

https://www.lenoirgreeneunitedway.org

Monday: 8:30 AM to 5:00 PM Tuesday through Thursday: 9:00 AM

to 5:00 PM

Friday: 9:00 AM to Noon

Provides support to dozens of member agency programs in Lenoir County. In addition to calling the number provided for the Lenoir office, you can get assistance by calling the United Way hotline by dialing 211. The address provided is in Lenoir County, but this United Way also services Greene County. Call to set up an appointment.

Always ask your parole officer before leaving Greene County.

Assistance is free; some services provided by partner organizations may charge fees

# **One-Stop Resource Centers**



#### **Crossing the Bridge**

101 West 14th St., Suite 200 Greenville, NC 27834

252-717-9600

https://ctb2019.org/

Tuesday through Thursday: 9:00 AM to 5:00 PM

Provides the following reentry services to individuals returning to Pitt County after incarceration: housing assistance, transportation assistance, father initiative programs, legal services, mentorship programs, employment assistance, behavioral health and mental health services, job readiness

online, click on Intake Form, and fill out your information. The address provided is in Pitt County, but Crossing the Bridge provides reentry support to individuals in Greene County.

programs, and basic need assistance. The number provided is for Rev. Rodney Cole, who oversees the network of service providers in Pitt County. If Rev. Cole doesn't answer, leave a message or go

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## **Hope Restorations**

611 Mitchell Street Kinston, NC 28501

252-560-7507

https://hoperestorationsnc.org

Monday through Thursday: 8:30 AM

to 2:30 PM

Friday: 8:30 AM to Noon

The purpose of Hope Restorations, Inc. is to provide paid employment, training, and other support to adults recovering from addictions and/or incarceration. They also operate a thrift store and offer assistance in other ways, such as with clothing, transportation, etc. If they can't help you directly, they can refer you to other organizations in Greene County who can. The address provided is in Lenoir County, but Hope Restorations provides reentry support to individuals in Greene County. Call to set up an appointment.

Always ask your parole officer before leaving Greene County.

Assistance is free: some services provided by partner organizations may charge fees

# **One-Stop Resource Centers**



# Recidivism Reduction Call Center

https://rreps.net/recidivism-reduction-hotline

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services. Assistance is free; some services provided by partner organizations may charge fees



#### **Go Further Connect**

https://gofurtherconnect.com/

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?



Visit www.GoFurtherConnect.com to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a jo.

Free

#### North Carolina ePASS

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

account.

## **Food Resources**

# Catholic Charities - Tar River Region

1746 Union St. Greenville NC 27834

252-355-5111

https:// www.catholiccharitiesraleigh.org/tarriver/

Monday through Thursday: 8:00 AM to 5:30 PM (Closed from Noon to 1:00 PM every Tuesday)

Provides healthy food and nutritional awareness to Greene County residents in need. Individuals and families can access the food pantry once every 30 days and will be provided referrals to other community food banks. Families seeking assistance with food will also be screened for other needs which Catholic Charities can either address, or make a referral to a community partner.

Always ask your parole officer before leaving Greene County.

Assistance is free; some services provided by partner organizations may charge fees

# Greene County Interfaith Volunteers, Inc. Food Pantry

412 Kingold Blvd. Snow Hill, NC 28580

252-747-1090

Find them on Facebook at Greene County Interfaith Volunteers, Inc. Food Pantry

Wednesday: 5:00 PM to 7:00 PM

The Greene County Interfaith Volunteers operate a food pantry for needy families in Greene County. Please call first in case they are out picking up or delivering food. Pickup is curbside.

Free

## Mary's Kitchen

110 N. Independence St. Kinston, NC 28501

252-523-6146

http://www.stmaryskinston.com/ event/651709-2021-02-23-maryskitchen/

Everyday from 10:00 AM to 11:30 AM

Provides a lunchtime meal to approximately 125 people daily, 7 days a week, all year long.
Anyone is welcome to eat at Mary's Kitchen, no questions asked.

Always ask your parole officer before leaving Greene County.

Free

## **Food Resources**

# **Bountiful Blessings House of Redemption**

1432 Fort Run Rd. Snow Hill, NC 28580

919-345-1285

<u>http://</u>

www.bountifulblessingshor.com/

Intake:

Every first and third Thursday from 9:00 AM to 1:00 PM

Food Distribution:

Every second and fourth Tuesdays from 1:00 PM to 3:00 PM

Provides food to individuals and families in need of resources to support daily nutritional needs in Greene County. Participants must first go through intake which is every Monday.

Free

# JOY Community Center & Soup Kitchen

700 Albemarle Ave. Greenville, NC 27834

252-561-7519

https://joycommunitycenter.org/

Lunch: Monday through Friday from

10:30 AM to 12:30 PM

**Dinner**: Monday through Thursday

from 5:00 to 6:00 PM

Serves a free, nutritious lunch meal each weekday and a free, nutritious dinner Monday through Thursday each week. They may also be able to connect you with healthcare resources and

Always ask your parole officer before leaving Greene County.

job placement assistance.

Free to everyone

# **Medical / Dental Resources**

# **Greene County Health Department**

227 Kingold Blvd, Suite B Snow Hill, NC 28580

252-747-8183

https://greenecountync.gov/departments/health/

Monday through Friday: 8:00 AM to

5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others.
Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Greene County.

## **Medical / Dental Resources**



#### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.



#### **NC MedAssist**

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

## **Medical / Dental Resources**

#### **Contentnea Health**

1106 Kingold Blvd. Snow Hill, NC 28580

252-747-2921

https://contentnea.org/clinics/

Monday through Friday: 7:30 AM to

6:30 PM

Specializes in adult and family medicine and behavioral health care.

They offer care on a sliding fee scale (what you can afford) for those who qualify under federal poverty quidelines

#### Contentnea Health - Dental

6 Professional Dr. Snow Hill, NC 28580

252-747-3846

https://contentnea.org/clinics/

Monday through Friday: 7:45 AM to

5:45 PM

Specializes in adult and pediatric dental care.

They offer care on a sliding fee scale (what you can afford) for those who qualify under federal poverty guidelines

# **Mental Health & Substance Abuse Resources**

## **CareNet Counseling**

108 Oakmont Dr. Greenville, NC 27858

252-355-2801

https://carenetnc.org/about/ourregional-centers/eastern-region/

Monday through Thursday: 8:30 AM

to 5:00 PM

Friday: 8:00 AM to Noon

CareNet provides health and hope Fees are on a sliding for those facing personal struggles. They deliver specialized, spiritually-integrated care, education, training and consultations for a variety of mental health issues through the compassionate presence of professionally trained, state licensed and certified professionals.

Always ask your parole officer before leaving Greene County.

scale, or based on what you can afford to pay.

## **Mental Health & Substance Abuse Resources**

# Port Health - Greenville Methadone Program

501 Paladin Dr. Greenville, NC 27834

252-353-5346

https://www.porthealth.org/ treatment/adult-services/alcoholsubstance-usetreatment/medicationassisted-therapy

Everyday: 6:00 AM to 5:00 PM

The Greenville Methadone Clinic believes that Medication Assisted Therapy (MAT) is most effective when it is administered in conjunction with comprehensive therapeutic services. The combination of these two treatments creates better outcomes for the patient, such as increased independence and greater integration back into their family and the community.

Always ask your parole officer before leaving Greene County.

Fees are on a sliding scale, or based on what you can afford to pay. Nobody is turned away because of an inability to pay.

# NC Harm Reduction - Johnston County Mobile Unit

984-800-4124 (Chelsea Dauphinee)

https://www.nchrc.org/syringeservices-programs/

Mondays Only (call for schedule)

Provides needle exchange services and Narcan.

Always ask your parole officer before leaving Greene County.

Free



#### **Mental Health America**

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/ screening-tools/ Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



# **Job Training / Job Placement Resources**



# NCWorks Career Resource Center

818 Highway 91 North Snow Hill, NC 28580

252-747-3434 Ext. 764

https://www.ncworks.gov/

Monday through Friday: 8:00 AM to 4:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

#### **Vocational Rehabilitation**

1003 Hardee Rd. Kinston, NC 28504

252-522-5482

www.ncdhhs.gov/divisions/ vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Always ask your parole officer before leaving Greene County.

# Lenoir Community College – Workforce Development Center

602 W. Harper Street Snow Hill, NC 28580

252-747-8800

https://www.lenoircc.edu/ workforcedevelopment/wdcsh

Monday through Friday: 8:00 AM to 5:00 PM

The Workforce Development Center of Lenoir Community College is the site for various community agencies, as well as the location for several community instructional programs. The Center offers a number of programs, including Adult Basic Education and Workforce Development classes, including Barber School and Nail Technology.

Please note: If you are on the NC Sex Offender Registry, you should ask your parole officer before visiting any community college, even to take classes. Low cost or free

# **Job Training / Job Placement Resources**

## **Roebuck Staffing Company**

300 E Arlington Blvd., Suite 3A Greenville, NC 27858

252-364-8700

https://www.roebuckstaffing.com/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Always ask your parole officer before leaving Greene County.

Free

# Financial Resources



#### **Operation HOPE**

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial

Free

appointment.

# **Transportation Resources**

#### **Greene County Transportation**

Main Office: 312 SE Second St. Snow Hill, NC 28580

252-747-8474

https://greenecountync.gov/departments/transportation/

Office Hours:

Monday through Friday: 8:00 AM to

5:00 PM

General Services Hours:

Monday through Friday: 5:00 AM to

5:00 PM

The Greene County
Transportation Department
provides a "dial-a-ride" type
service to all residents of Greene
County when there is space and
funding available. Passengers
must call for reservations a
minimum of 48 hours prior to
requested pickup time (two
workdays before).

Closed on all Greene County holidays.

All trips are free as long as the county has funds for transportation

# **Clothing Resources**

# **Goodwill Industries - Lenoir County**

4190 W Vernon Ave. Kinston, NC 28504

252-520-6624

https://www.gienc.org/store/kinston

Monday through Friday: 9:00 AM

8:00 PM

Saturday: 9:00 AM to 6:00 PM Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition. There are numerous locations across Lenoir County. Go online to find the location closest to you.

Always ask your parole officer before leaving Greene County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

# **Clothing Resources**

## **Second Chances Thrift Shop**

2900 W Vernon Ave. Kinston, NC 28504

252-522-0787

Find them on Facebook at Second Chances Thrift Shop of the Lenoir County SPCA

Monday through Friday: 10:00 AM to

5:00 PM

Saturday: 10:00 AM to 3:00 PM

Offers a wide variety of merchandise including clothing for the whole family, shoes, coats, small appliances, vintage items, books, in-store floral arrangements, jewelry, audio books, toys/games, lamps, dishes, and more, all at affordable prices. Proceeds help support the Lenoir County Society for the Prevention of Cruelty to Animals.

Always ask your parole officer

before leaving Greene County.

Prices vary depending on item

## **Salvation Army Family Store**

317 Boy Scout Blvd. Kinston, NC 28501

252-527-8772

https:// southernusa.salvationarmy.org/ kinston/

Tuesday through Friday: 10:00 AM to 3:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find namebrand clothes in good to great condition. They often provide clothing vouchers for those returning from prison, but you must ask at the front desk and be prepared to show your prison ID. Always ask your parole officer before leaving Greene County.

Prices vary depending on item

#### **Directory for Greene County Agencies:**

Greene County 102 SE 1st St. 252-747-3038

Probation Department Snow Hill, NC 28580

Lenoir County DMV 2214 W Vernon Ave. 252-526-4432

Kinston, NC 28501

Always ask your parole officer before leaving Greene County.

Greene County Dpt. 227 Kingold Blvd. 252-747-5932

of Social Services Snow Hill, NC 28580

#### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): <a href="https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program">www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</a>

LIEAP (Low Income Energy Assistance): <a href="https://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap">www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap</a>

TANF (Temporary Assistance for Needy Families): <a href="https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance">www.ncdhhs.gov/divisions/social-services/work-first-family-assistance</a>

#### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <a href="https://thenationalreentrynetwork.org/">https://thenationalreentrynetwork.org/</a>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <a href="https://www.felonyrecordhub.com">www.felonyrecordhub.com</a>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): <a href="https://www.honestjobs.com">www.honestjobs.com</a>

Veterans Resources in Greene County (for all military veterans): 252-747-7320 or online at <a href="https://greenecountync.gov/departments/veterans-service-office/">https://greenecountync.gov/departments/veterans-service-office/</a>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney Essential Services program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 252-220-9516 or visit <a href="https://www.ourjourney2gether.com/essential-services">www.ourjourney2gether.com/essential-services</a>.



OurJourney PO Box 2862 Rocky Mount, NC 27802 (888) 50-REENTRY