

# Reentry Resource Guide for Lee County



2024





## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. Our Journey always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU**! OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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## Resource Guide - Lee County

The service providers listed below are for Lee County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. Our Journey does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Lee County not listed. Please call (888) 50 REENTRY or email <a href="mailto:contact@ourjourney2gether.com">contact@ourjourney2gether.com</a> to report any discrepancies or to suggest other service providers in Lee County.

## **One-Stop Resource Centers**

## The Salvation Army - Sanford

507 North Steele Street, Sanford, NC 27330 (located inside The Mann Center)

919-718-1717

https://southernusa.salvationarmy.org/ wake/lee-county-army

Food Pantry:
Mon.- Thurs. (9:00 AM to 12:00 PM & 1:00 PM to 4:00 pm)
Clothing Vouchers:
Tuesdays at 9:00 AM

The Salvation Army meets human need wherever, whenever, and however we can. A wide variety of services may be offered including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Holiday Giving. Check with your Salvation Army to see how we can assist you.

Assistance is free; some services provided by partner organizations may charge fees

## **United Way of Lee County**

507 N Steele St #211, Sanford, NC 27330

919-776-5823

https://www.leecountyunitedway.org/

Monday - Friday 8:30 AM to 5:00 PM

Provides support to dozens of member agency programs in Lee County. In addition to calling the number provided for the Lee office, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

## **One-Stop Resource Centers**

#### **Bread of Life Ministries**

219 Maple Avenue, Sanford, NC 27330

919-777-7233

https://bolmnc.org/

Thursday: 12:00 PM - 4:00 PM Saturday: 11:00 AM - 12:30 PM Sunday: 10:30 AM - 2:00 PM (Salvation Army uses building Monday through Friday from 9:00

am-2:00 pm)

Bread of Life is a 501c3 nonprofit that serves the needy through various programs such as emergency shelter, free healthcare, food pantry, meals for life, and clothing. Salvation Army runs a navigation center in the Bread Of Life building Monday through Friday from 9:00 am-2:00 pm. There you can eat hot breakfast, shower, wash clothes and get helpful resources. On Thursdays from 12pm to 4pm you can also get groceries from our food bank.

Assistance is free; some services provided by partner organizations may charge fees



## **Go Further Connect**

https://gofurtherconnect.com/

Introducing a new way to get connected

Do you need a resource?
Do you need a job?
Do you need inspiration?
Do you need to connect?

Visit www.GoFurtherConnect.com to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



# Recidivism Reduction Call Center

https://rreps.net/recidivism-reduction-hotline

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services. Assistance is free; some services provided by partner organizations may charge fees

## **One-Stop Resource Centers**

## **North Carolina ePASS**

https://epass.nc.gov/

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



https://www.rise4me.com/

Rise4Me is a free, online tool that Free offers a directory of reentry resources made available in an easily accessible format. RISE stands for Resources for Improvement, Support and **Empowerment for Returning** Citizens. If nothing is listed for your specific county you can use Rise4Me to search surrounding counties.

## **Food Resources**

#### **Bread Basket of Sanford**

140 East Chisholm St. Sanford, NC, 27330

919-774-3118

https://www.facebook.com/ breadbasketofsanford/

Monday - Friday: 11:30 AM to 12:30 PM

Provides a free hot meal to those in need, no questions asked. They can also provide a flyer with more local food banks.

Free

## **Food Resources**

# Christian United Outreach Center

2885 Lee Avenue Sanford, NC 27330

919-774-8485

https://www.facebook.com/p/Christians-United-Outreach-Center-of-Lee-County-100064675242328/

Monday: 4:30 PM to 6:00 PM Wednesday & Friday: 12:30 PM to 2:00 PM The purpose of CUOCLC is to Provide basic needs of food, clothing or spiritual guidance as may be appropriate during crisis situations to residents of Lee County. Services offered include a food bank, thrift store (where people in emergency situations can receive free clothing and other household items), emergency financial assistance and more. Please see website additional information.

Free

#### **Food Bank Ministerios Bethel**

622 Bragg St. Sanford, NC 27330

919-721-5895

https://www.facebook.com/622bragg/

Saturday: 5:30 PM to 6:30 PM

Provides food to those in need in Lee County. Check their Facebook page for times.

Free

## **Medical / Dental Resources**

## Lee County Health Department

106 Hillcrest Drive, Sanford, NC 27330

919-718-4640

https://leecountync.gov/departments/public\_health/index.php

Monday through Friday: 8:00 AM to 5:00 PM

The Mission of the Lee County Health Department is to improve health, prevent disease, protect against exposure to environmental hazards, and promote health equity for all. This center provides treatment of acute and chronic illnesses, information on women's health issues, children's health care and immunizations, adolescent health care, school, employment and sports physical health screenings, drug testing, diagnostic laboratory, health education and counseling.

Accepts most major insurance is accepted. If uninsured then fees are based on sliding scale based on income. No one is turned away due to inability to pay.

## **Medical / Dental Resources**

## Helping Hand Clinic, Inc.

409 Carthage St. Sanford, NC 27330

919-776-4359

https://hhcsanford.com/

Monday - Thursday: 8:30 AM to 12:30 PM Friday: Appointments only The Helping Hand Clinic, Inc. assists low-income, medically uninsured clients who are chronically ill by providing quality medical, dental diagnostic, and pharmaceutical care at no charge to the client.

Free



## **H3 Health Healing Hope**

See website for locations and times

919-935-9028 May have to leave a message

https://www.h3streetmedicine.org/

See website for locations and times

Presently, H3 provides free medical care at the Bread of Life each Saturday, as well as rotating monthly between OMI Men's Shelter, OMI Women's Shelter, HAVEN, the Prince Motel, the Palomino Motel, and Mrs. Wenger's Restaurant, where a church provides warm dinners. We work with Helping Hand Clinic, our free stationary clinic.

Free



#### **NC MedAssist**

866-331-1348

https://medassist.org/

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease. diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

## **Medical / Dental Resources**



#### **Parks Insurance**

153 S. Oakland Ave. Rock Hill SC 29730

866-932-7200

https://parksinsured.com/

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

## Mental Health & Substance Abuse Resources

# Daymark Recovery Services, Inc.

130 Carbonton Rd. Sanford, NC 27330

919-774-6521 24-Hour Crisis Hotline 866-275-9552

https://www.daymarkrecovery.org/locations/lee-center

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options. All of our staff are highly qualified individuals with a plethora of knowledge to suit individual care as needed. Each of our facilities has a core set of of service options available. however; some centers offer various group meetings or community outreach programs according to the service area. Please contact the center for schedules or further information as these programs and meetings vary and often change depending upon attendance and counselor availability.

Individuals with Medicaid have no obligation for a copay. Individuals with Medicare or private insurance will be obligated to meet their policy's requirement(s). Individuals who are uninsured will be eligible for a sliding or discounted scaled as defined by the relevant Managed Care Organization/Local Management Entity

## **Mental Health & Substance Abuse Resources**

#### **Solo Behavioral Health Services**

345 Carthage St. Sanford, NC 27330

919-774-1131

beverlywicker.brightervisionsites77.com

Call or go online to schedule an appointment.

Helps individuals in the treatment of addiction, PTSD, attachment, anxiety, grief, depression, marital concerns, ADHD, oppositional and conduct behaviors. Therapist has been trained in Motivational Interviewing, EMDR, CBT and Family Systems approaches. Also a certified anger resolution therapist and a Board Certified Telemental Health Therapist.

Accepts most major insurance. You need to contact your insurance company to help determine your benefits. A self pay option is available where fees are based on sliding scale based on household income. Standard rate is \$80 to \$120 per hour.



## **Mental Health America**

800-969-6642

https://www.mhanational.org/

https://screening.mhanational.org/ screening-tools/

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

## **Job Training / Job Placement Resources**

## **NCWorks Career Center -**Sanford

1909 Lee Avenue Sanford, NC 27330

919-775-2241

https://www.ncworks.gov

Monday through Friday: 8:00 AM to

4:00 PM

Offers support for everything from Free creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

## **Job Training / Job Placement Resources**

#### **Vocational Rehabilitation**

112 Dennis Drive Sanford, NC 27330

919-579-5120

https://www.ncdhhs.gov/eipd

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



#### **Job Seekers**

219 Maple Avenue Sanford, NC 27330

919-708-8690 Max Dolan

Every Monday 8:30 AM to 10:00 AM

Job Seekers offers free, personalized services including skills assessment, career coaching, help with interviewing skills and resume-writing, and job placement. Contact Max Dolan for more information. Free

## Mega Force Staffing - Sanford

2511 Fayetteville St. Sanford, NC 27330

919-774-1377

https://www.megaforce.com/

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. Also offer daylabor jobs.

Free

## **Financial Resources**



## **Operation HOPE**

704-680-3163

https://operationhope.org

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial

appointment.

Free

## **Transportation Resources**

# Lee County Transportation System (COLTS)

1807 Douglas Drive, Sanford, NC 27330

919-776-7201

https://leecountync.gov/community/colts public transportation/index.php

Monday through Friday: 7:00 AM to 5:00 PM

The mission of COLTS is to provide safe and reliable transportation to the citizens of Lee County. COLTS has lift vans available for physically challenged persons who are in wheelchairs or have mobility concerns. For your convenience, vouchers are available so that you do not need to rely on cash as payment when riding with COLTS. See website for routes, schedules, fares, and more. Call to set up ride

\$3 per person one-way for the towns of Whiteville and Brunswick.
\$10 per person one way anywhere else in Columbus County.
\$6 round trip for Veteran transportation to VA hospital in Fayetteville on Tuesday and Thursday. Call or visit their website for more information about fares.

## **Clothing Resources**

## **Divine Finds Thrift Shop**

511 Wicker St. Sanford, NC 27330

919-718-0446

https://www.facebook.com/ DivineFindsThrift/

Thursday & Friday: 9:00 AM to 5:00 PM Saturday: 9:00 AM to 4:00 PM Offers previously-owned clothing and other items at extremely low prices. You

Prices vary by item.

#### **Fabulous Finds**

152 N Steele St. Sanford, NC 27330

919-718-0446

https://www.facebook.com/fabfindsconsignmentstore

Tuesday to Friday: 11:00 AM to 4:00 PM Saturday: 10:00 AM to 2:00 PM Offers previously-owned furniture, Prices vary by item. toys, electrical appliances, kitchenware and other items at thrift-store prices.

# **Christian United Outreach** (CUOCLC)- Thrift Store

109 E. Main St. Sanford, NC 27332

919-292-2283

https://www.facebook.com/p/CUOCLC-Thrift-Store-100057408071362/

Tuesday to Friday: 10:00 AM to 4:00 PM Saturday: 10:00 AM to 2:00 PM Offers previously-owned clothing, furniture and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary by item.

## **Directory for Lee County Agencies:**

Lee County 1503 Elm St. 919-776-0639

Probation Department Sanford, NC 27330

Lee County DMV 2210 Carthage St. 919-776-1113

Sanford, NC 27330

Lee County Dpt. 530 Carthage St. 919-718-4690

of Social Services Sanford, NC 27330

## **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): <a href="https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program">www.fns.usda.gov/snap/supplemental-nutrition-assistance-program</a>

LIEAP (Low Income Energy Assistance): <a href="https://www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap">www.ncdhhs.gov/divisions/social-services/energy-assistance-lieap</a>

TANF (Temporary Assistance for Needy Families): <a href="https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance">www.ncdhhs.gov/divisions/social-services/work-first-family-assistance</a>

#### Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <a href="https://thenationalreentrynetwork.org/">https://thenationalreentrynetwork.org/</a>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): <a href="https://www.felonyrecordhub.com">www.felonyrecordhub.com</a>

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): <a href="https://www.honestjobs.com">www.honestjobs.com</a>

Veterans Resources in Lee County (for all military veterans): 919-776-0501 or online at <a href="https://leecountync.gov/departments/veteran\_services/index.php">https://leecountync.gov/departments/veteran\_services/index.php</a>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

#### Other Assistance Available through OurJourney:

Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit <a href="https://www.ourjourney2gether.com/essential-services">www.ourjourney2gether.com/essential-services</a>.



OurJourney PO Box 2862 Rocky Mount, NC 27802 (888) 50-REENTRY