



Reentry Resource Guide for Warren County



2024




PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.portablenc.com



Resource Guide - Warren County

The service providers listed below are for Warren County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category “One-Stop Resource Centers” offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Warren County not listed. Please call 252-220-9516 or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Warren County.

NOTE: Warren County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Warren County for reentry assistance. However, you should always contact your parole officer before leaving Warren County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Warren County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

One-Stop Resource Centers



United Way of Vance County

715 S Garnett St.
Henderson, NC 27536

252-492-8392

<https://unitedwayvance.org/>

Monday through Friday: 8:30 AM to
5:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.

Always contact your parole officer before leaving Warren County.

Assistance is free; some services provided by partner organizations may charge fees



Recidivism Reduction Call Center

888-852-0004

<https://rreps.net/recidivism-reduction-hotline>

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Free

Food Resources

Loaves and Fishes

538 West Ridgeway Street,
Warrenton, NC 27589

252-257-1160

<https://www.facebook.com/lfmwarrenton/>

Monday: 9:00 AM - 1:00 PM EDT
Tuesday: 9:00 AM - 1:00 PM EDT
Wednesday: 9:00 AM - 3:30 PM EDT

Our food pantry provides food to feed families and individuals in need. We serve everyone from low income families, single parents, senior citizens, unemployed individuals, disabled veterans, working poor, and anyone else that comes to the pantry for food assistance. We serve everyone regardless of their race, color, or religion. Services provided to the community includes:

- Food to meet basic nutritional needs

We are also able to help with utilities and household items.

Please visit our Facebook page the updated our food distribution hours.

Must be a Warren County resident with ID

Free

Food Resources

Harvest of Love Food Pantry

90 South Lake Lodge Extension,
Henderson, NC 27537

252-492-1824

[http://ransomwaytemple.org/
ministries/harvest-of-love-food-
pantry/](http://ransomwaytemple.org/ministries/harvest-of-love-food-pantry/)

First and third Saturday of each
month: 9:00 AM to Noon

Provides food assistance through their hunger relief program. Free
They also provide community resources and educational programs to those in need. Bring ID (prison ID accepted). Call ahead to be sure they are open.

Always contact your parole officer before leaving Bertie County.



Area Christians Together in Service (ACTS)

201 S. William St.
Henderson, NC 27536

252-492-8231

Find them on Facebook at ACTS of
Henderson, NC

Monday through Thursday: 8:00 AM
to 5:00 PM
Friday: 8:00 AM to 4:30 PM

ACTS serves a hot meal through their Soup Kitchen each weekday (Monday through Friday). Clients either come on foot or drive to their location to receive a plate. Free
Clients are also eligible to receive an allotment of food through their Food Pantry every 90 days. They give these out on Tuesday and Thursday morning. Do to limited spots, you will need to call any weekday morning to be put on the food distribution list and ID is required. You will be scheduled for the next available date for which you are eligible.

LifeLine Outreach Inc.

2014 Raleigh Rd.
Henderson, NC 27536

252-438-2098

[https://lifelineoutreach.weebly.com/
food-pantry.html](https://lifelineoutreach.weebly.com/food-pantry.html)

Tuesday and Friday at 10:30 AM
and 2:00 PM

Our food pantry feeds those who are in need of a helping hand serving fresh vegetables, fruits, Free
eggs, milk, bakery and meats (when available). A photo ID is required to receive a food box and there are no deliveries. Only one box per month per household is allowed. Always contact Parole Officer before leaving Warren County.

Medical / Dental Resources

Warren County Health Department

544 W Ridgeway St A,
Warrenton, NC 27589

252-257-1185

<https://www.warrencountyhd.com/>

Monday to Friday 8:30 AM to 5:00 PM

Our mission is to provide services to improve & protect the Health of Warren County Citizens

Offers services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare and private insurances.



NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 252-220-1956 to learn more.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 888-507-3368 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Freedom House Recovery Center

133 South Main Street
Warrenton, NC 27589

Crisis unit: 919-967-8844
Mobile Crisis: 866-275-9552
Reach Us: 833-800-1505

<https://freedomhouserecovery.org/>

Monday to Friday 8:30 AM to 5:00 PM
See website to make an appointment

Freedom House is a non-profit organization established to provide comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options. All of our staff are highly qualified individuals with a plethora of knowledge to suit individual care as needed. Each of our facilities has a core set of of service options available, however; some centers offer various group meetings or community outreach programs according to the service area. Please contact the center for schedules or further information as these programs and meetings vary and often change depending upon attendance and counselor availability.

We accept all insurances, if someone comes to the program without insurance we will apply for them a IPRS through the state, as well as us having a sliding scale fee.

Mental Health & Substance Abuse Resources



Daymark Recovery Services - Vance Center

943-H West Andrews Ave.
Henderson, NC 27536

252-433-0061
866-275-9552 (24 Hr. Crisis Hotline)

<https://www.daymarkrecovery.org/locations/vance-center>

Monday through Friday: 8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Always contact your parole officer before leaving Warren County.

Fees are based on a sliding scale based on income



Mental Health America

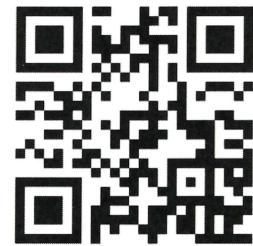
800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources



NCWorks Career Center

826 S Garnett St.
Henderson, NC 27536

252-598-5200

<https://www.ncworks.gov/>

Monday through Friday: 8:30 AM to 5:00 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Job Training / Job Placement Resources

Franklin Vance Warren Opportunity Inc.

180 S. Beckford Dr.
Henderson, NC 27536

252-492-0161

<https://www.fvwopp.com/>

Monday through Friday: 7:45 AM to 4:30 PM

The Career-Up Program provides personal development training that helps participants get, keep or advance to a better job. The program also provides supportive services that enhance career development.

Participants are eligible for

- Education Assistance
- Employment Assistance
- Housing Assistance (Rent & Utilities)
- Transportation Assistance

Must complete an online client contact form (at <https://www.fvwopp.com/progam-forms>)

Always contact Parole Office before leaving Warren County.

Free

Vocational Rehabilitation Center

10 Medical Court
Henderson, NC 27536

252-598-5150

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Always contact your parole officer before leaving Warren County.

Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Kerr Area Rural Travel (KARTS)

Main Office:
1575 Ross Mill Rd.
Henderson, NC 27537

252-438-2573

<http://www.kartsnc.com/>

Ride Hours:
Monday through Saturday: 6:00 AM to 6:00 PM
(No service on Sundays holidays)

Trip requests are taken Monday-Friday from 8:00 AM to 5:00 PM. Service requests for the following day are taken no later than 1:00 PM or as capacity allows.

KARTS serves Franklin, Granville, Vance and Warren Counties.

We also transport passengers to major medical facilities in Wake Forest, Raleigh, Durham and Chapel Hill Monday through Wednesday. **Always contact Parole Officer before leaving Warren County.**

Rates are determined by the mileage from the point of origin to your destination. See website for breakdown.

Clothing Resources

Salvation Army Family Store – Henderson

218 Raleigh Rd.
Henderson, NC 27536

252-598-1050

Find them on Facebook at
Henderson Salvation Army Family
Store

Monday through Saturday: 9:00 AM
to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition. They may provide you with a voucher for free clothing if you let them know that you've recently been released from prison.

Always contact your parole officer before leaving Warren County.

Prices vary depending on item

LifeLine Outreach Inc.

2014 Raleigh Rd.
Henderson, NC 27536

252-438-2098

<https://lifelineoutreach.weebly.com/thrift-store.html>

Tuesday through Saturday: 10:00 AM
to 5:00 PM

They sell a variety of items such as clothing, shoes, household appliances, furniture, toys and books.

They also operate a food pantry.

Always contact Parole Officer before leaving Warren County.

Prices vary depending on item

Directory for Warren County Agencies:

Warren County Probation Department	132 Rafters Ln, Warrenton, NC 27589	252-257-5679
Warren County DMV	1080 Eastern Blvd, Henderson, NC 27536	252-438-8930
Warren County Dpt. of Social Services	1307 N Main St, Warrenton, NC 27589	252-257-5000

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

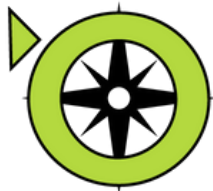
Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Warren County (for all military veterans): 252-257-3385 or online at <https://warrencountync.com/307/Veteran-Services>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, smartphone training, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call 704-220-9516 or visit www.ourjourney2gether.com/essential-services.



OurJourney
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